

Corruption in Ukraine 2021: Understanding, Perceptions, Prevalence



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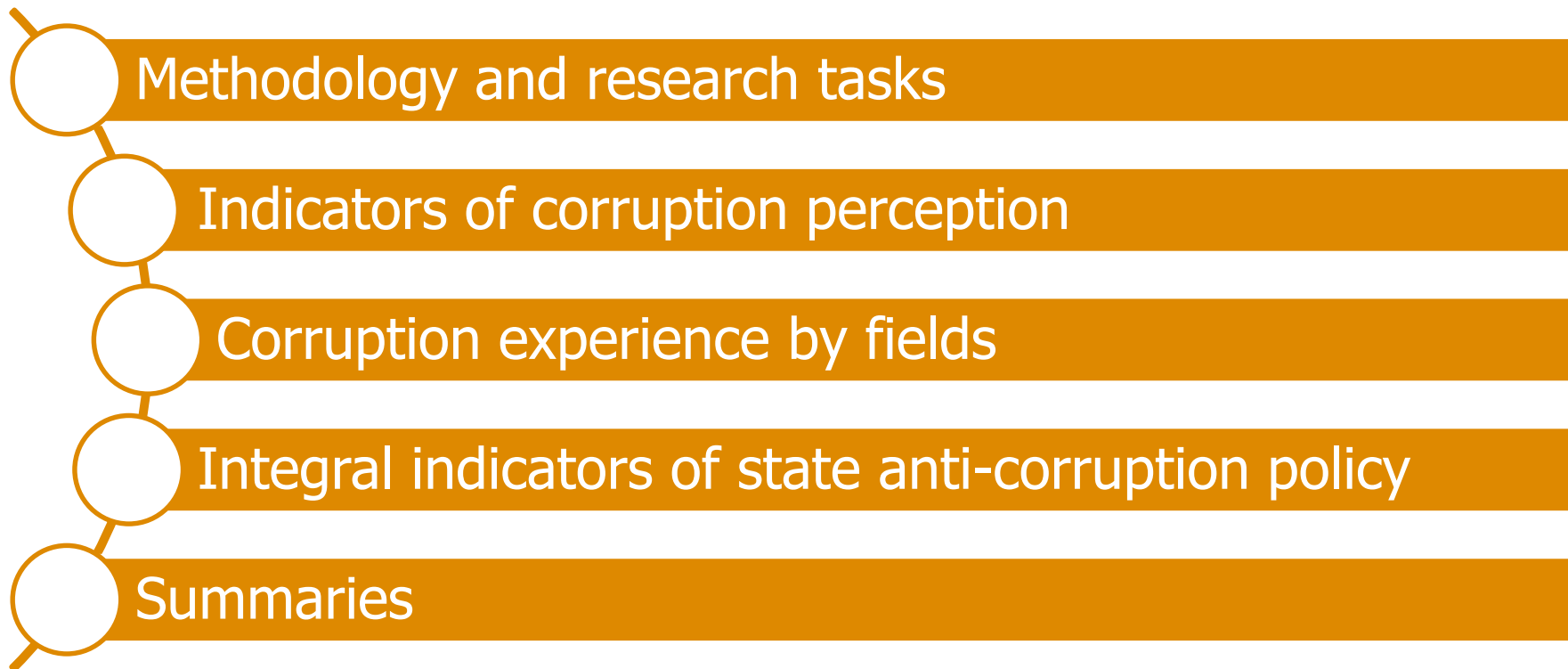
**MINISTRY OF FOREIGN AFFAIRS
OF DENMARK**



**NATIONAL AGENCY
ON CORRUPTION
PREVENTION**

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CONTENT





METHODOLOGY AND RESEARCH TASKS

Methodology



Three waves of survey

February-December 2021

March-April 2020

May-July 2017

**Two components studied
in each wave**

Public survey

Enterprise survey

**Specification of each
component studied**

Nationally representative
survey

Nationally representative
survey

Personal interviews

Phone interviews

2021: 2636 interviews*

2020 pik: 2516 interviews

2017 pik: 2585 interviews

2021 pik: 1224 interviews**

2020 pik: 1093 interviews

2017 pik: 1005 interviews

* Margin of error $\pm 2\%$

** Margin of error $\pm 3\%$

Main research tasks

Aim of research – complex evaluation of corruption situation in Ukraine in 2021.

Research tasks:

- evaluation of state anticorruption activity in Ukraine
- evaluation of understanding and perception of corruption
- definition of corruption experience of the public and business
- evaluation of the level of prevalence of corruption practices in such fields:

Public survey	Enterprise survey
<ul style="list-style-type: none"> • State and municipal medicine (medical services) 	<ul style="list-style-type: none"> • Activities of tax authorities
<ul style="list-style-type: none"> • Services of higher education establishments 	<ul style="list-style-type: none"> • Control and supervision of business activities
<ul style="list-style-type: none"> • Services of educational institutions (primary and secondary education) 	<ul style="list-style-type: none"> • Customs
<ul style="list-style-type: none"> • Services of educational institutions (municipal kindergartens) 	<ul style="list-style-type: none"> • Judicial system (including enforcement of court decisions)
<ul style="list-style-type: none"> • Activities of the service centers of the Ministry of Internal Affairs 	
<ul style="list-style-type: none"> • Activities of the administrative service centers (CPAS) 	
<ul style="list-style-type: none"> • Provision of administrative services by executive bodies and local self-government authorities (except for CPAS and service centers of the Ministry of Internal Affairs) 	
<ul style="list-style-type: none"> • Services for connection and maintenance of electricity, gas, water supply and sewerage systems (except for the services associated with current payments) 	
<ul style="list-style-type: none"> • Construction and land relations 	
<ul style="list-style-type: none"> • Law enforcement activities to ensure law and order, pre-trial investigation 	

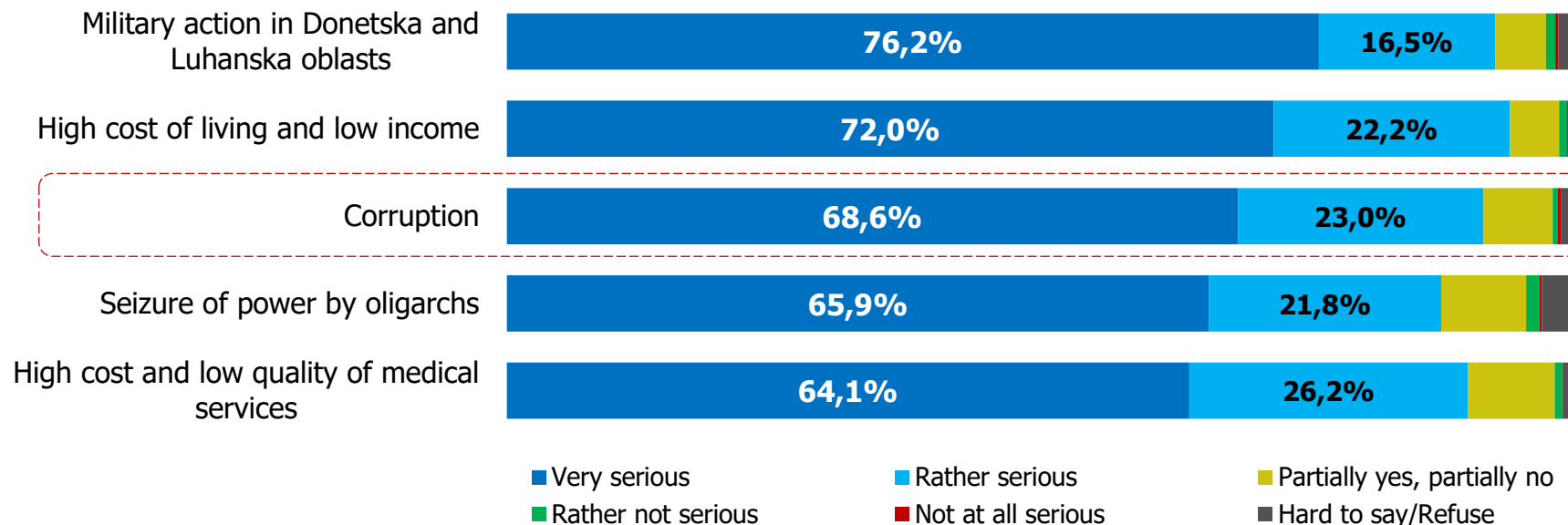


INDICATORS OF CORRUPTION PERCEPTION

Public: corruption – among top-3 social problems



Perception of the key problems of Ukraine— TOP-5 (2021)

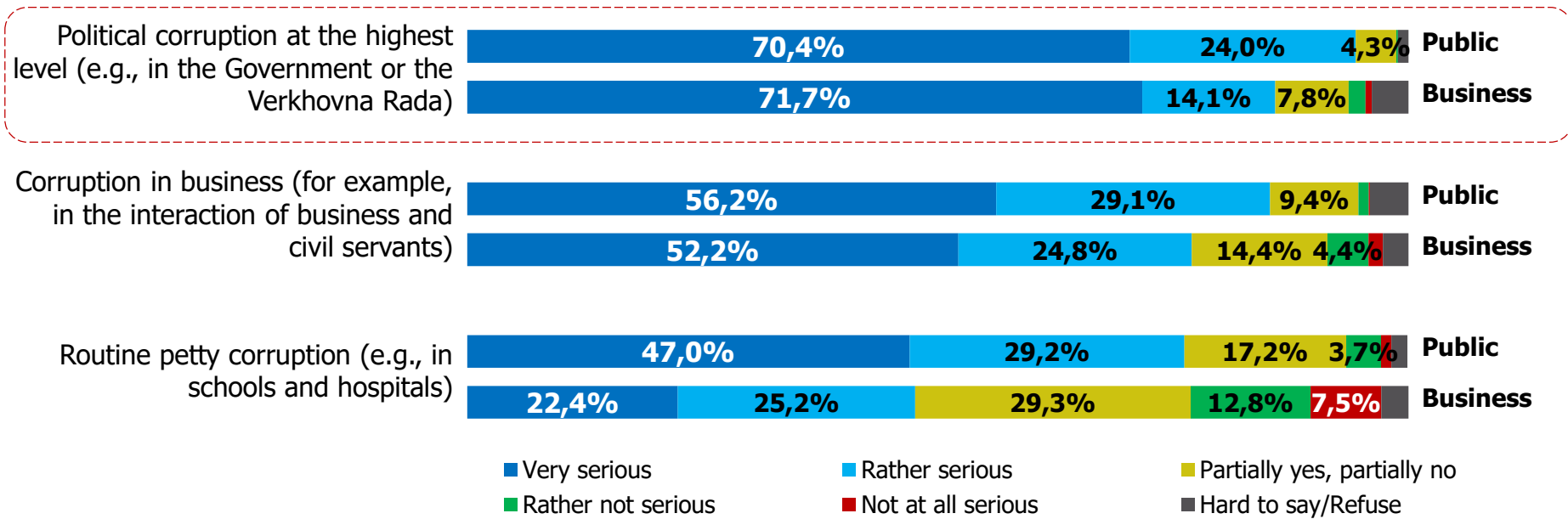


Question: «In your opinion, how serious are the following problems for Ukraine? »

Both public and entrepreneurs consider **political corruption** to be the most serious type of corruption



Seriousness of different types of corruption in Ukraine perceived by the public and business



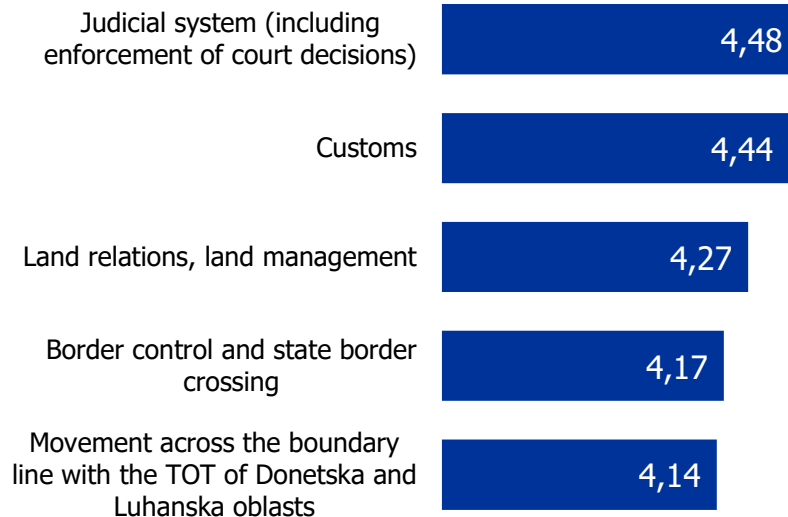
Question: «In your opinion, how serious is a problem with the following types of corruption for Ukraine? »

The most corrupted fields according to the public and business

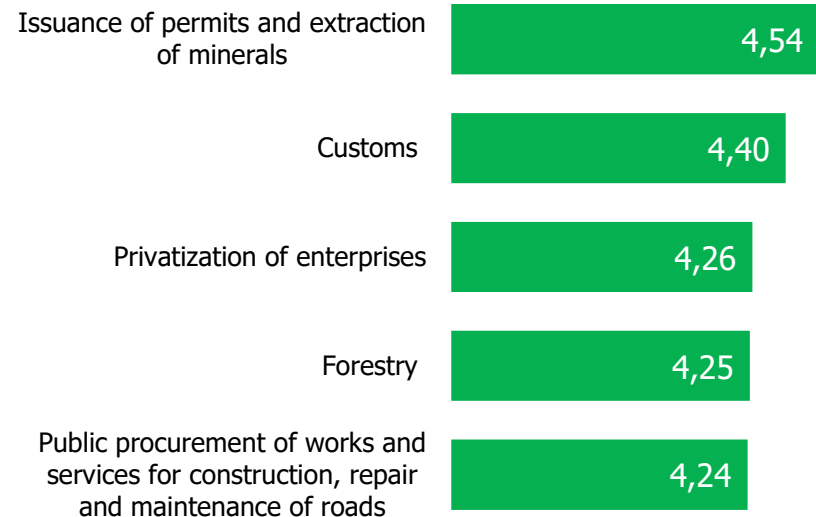


*Corruption Prevalence Perceptions Index as scored by:
(average on a 5-point scale, where 1 means "no corruption" and 5 means "very widespread corruption")*

Public



Business

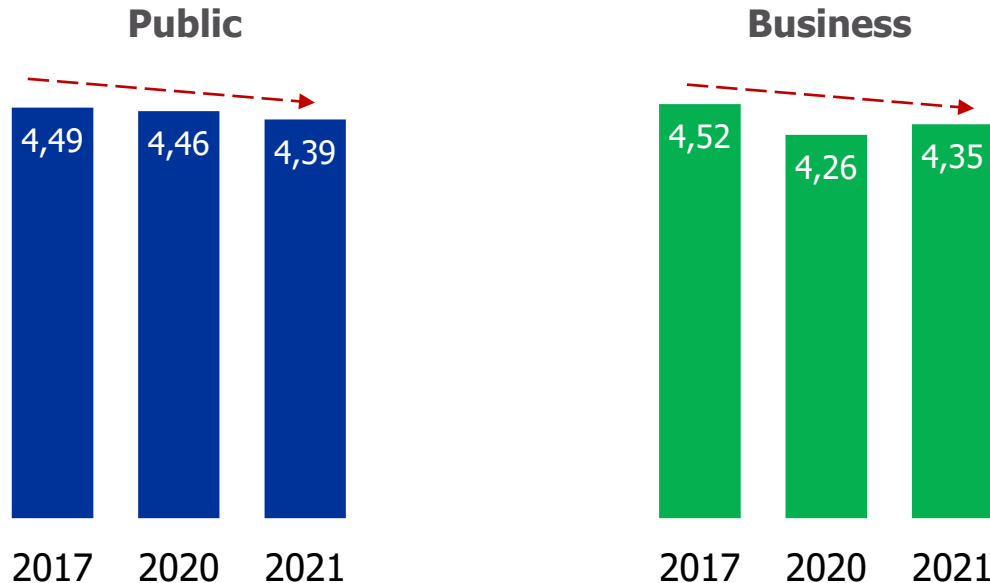


Question: «In your opinion, how common is corruption in the following fields? »

Overall corruption perception index slightly **decreased** compared to 2017

Corruption Prevalence Perceptions Index as scored by:

(average on a 5-point scale, where 1 means "no corruption" and 5 means "very widespread corruption")



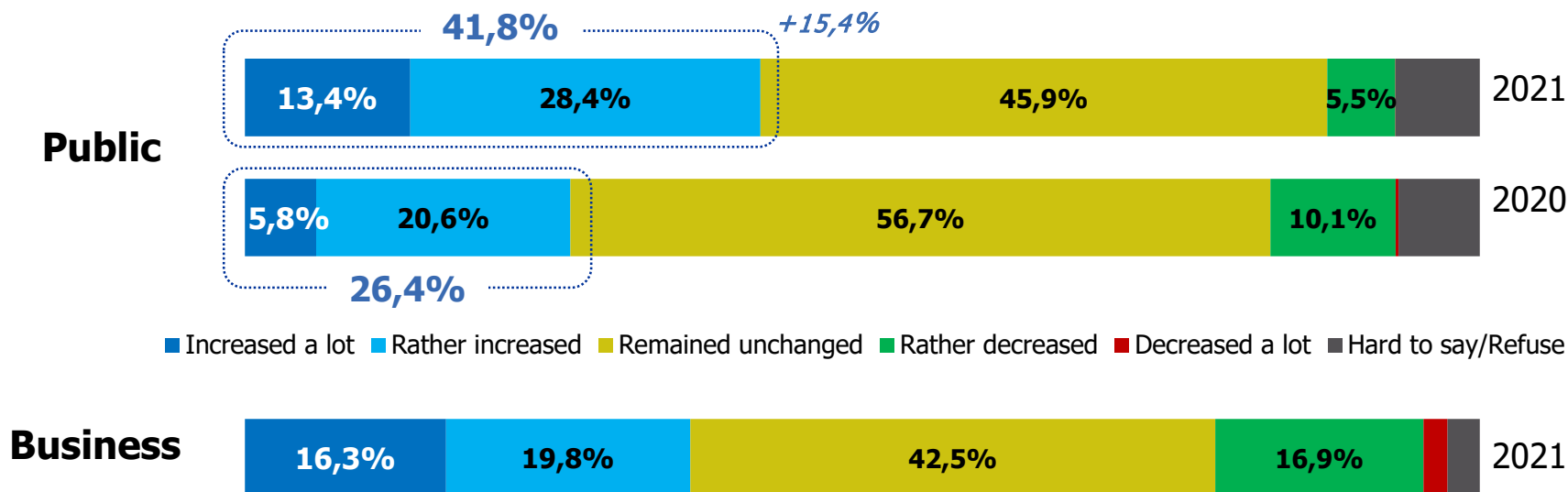
While corruption prevalence perception index **in the field** where surveyed **entrepreneurs work** is **2,25 points**

Question: «In your opinion, how common is corruption in Ukraine in general ?»

Entrepreneurs evaluate change in the level of corruption more positively, than the public. Public consider the level of corruption to increase



Assessment of change in the level of corruption in Ukraine in the last 12 months among the population and business



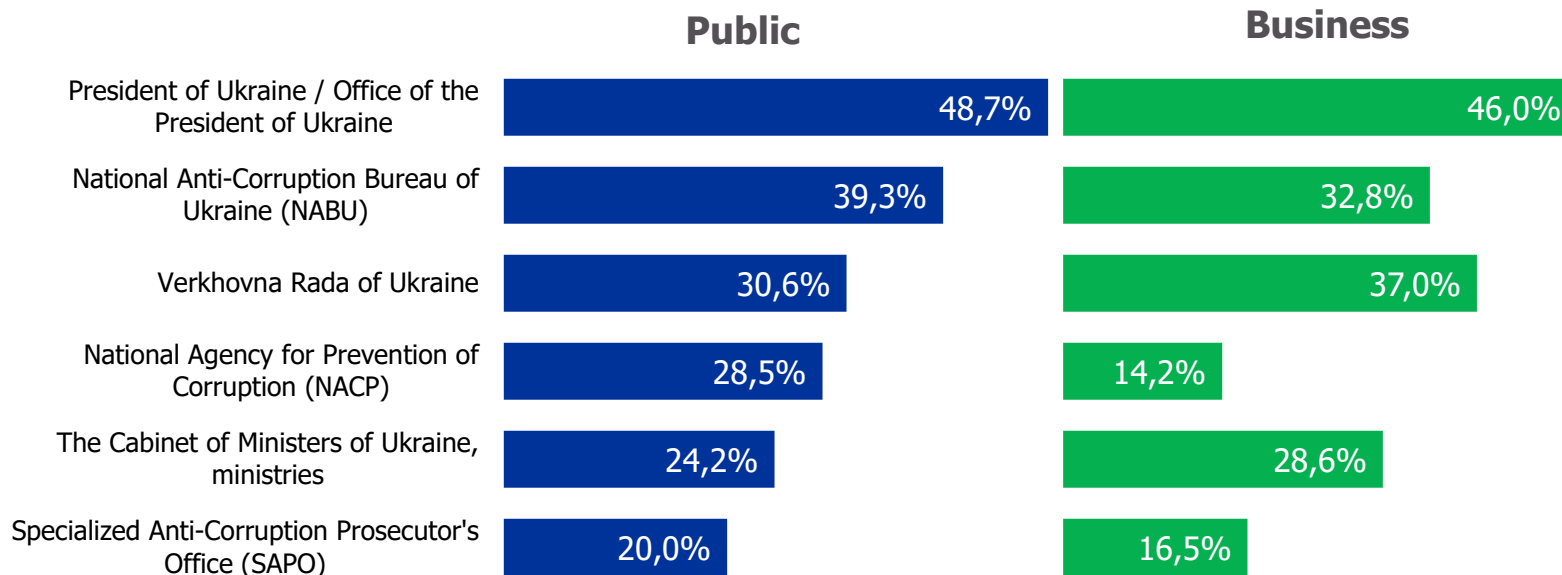
Question: «In your opinion, how has the level of corruption in Ukraine changed over the past 12 months?»



ASSESSMENT OF ANTICORRUPTION MEASURES

Central government organs as well as specialized institutions are considered to be responsible for overcoming corruption

Who is responsible for overcoming corruption in Ukraine, assessed by:



Question: «In your opinion, who is responsible for overcoming corruption in Ukraine ?»

Public: among anticorruption institutions, the activity of State Financial Monitoring and ARMA is evaluated higher



Public's score of anti-corruption performance (average on a 5-point scale, where 1 means that anti-corruption effort is completely ineffective, and 5, very effective)

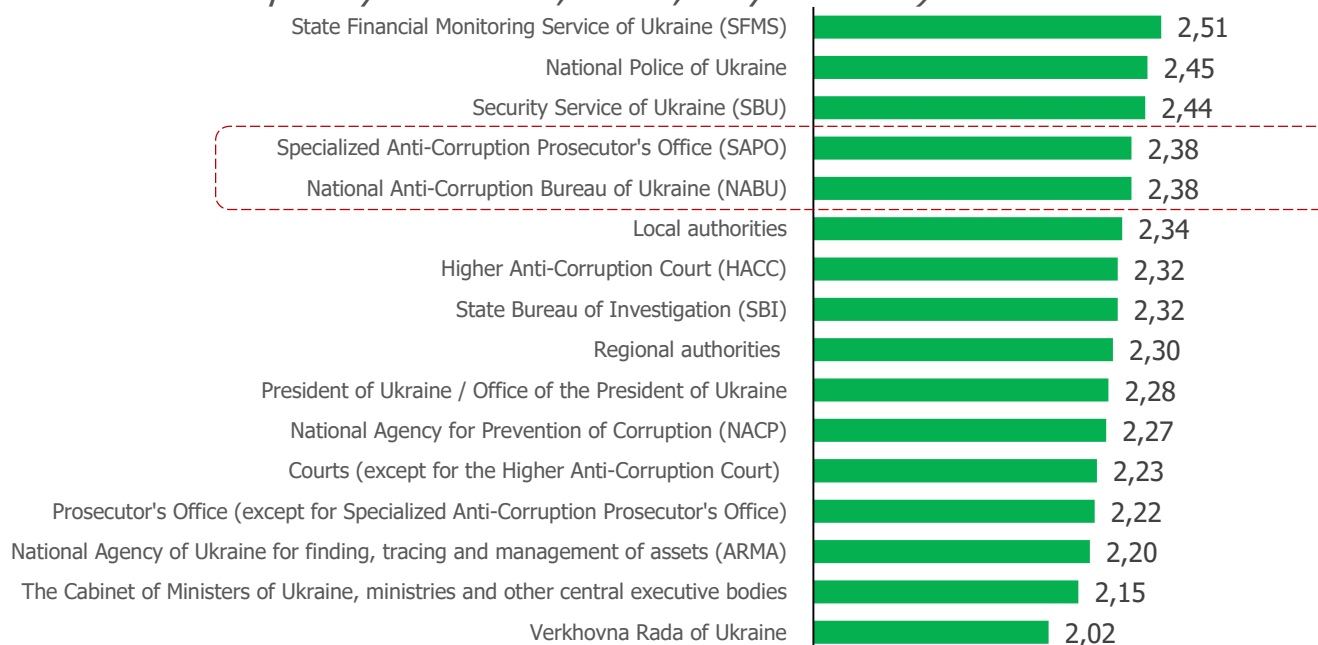


Question: «In your opinion, how effective is the anti-corruption activity of the following public authorities?»

Business: SAPO and NABU are assessed the highest among anticorruption institutions



Companies' score of anti-corruption performance (average on a 5-point scale, where 1 means that anti-corruption effort is completely ineffective, and 5, very effective)



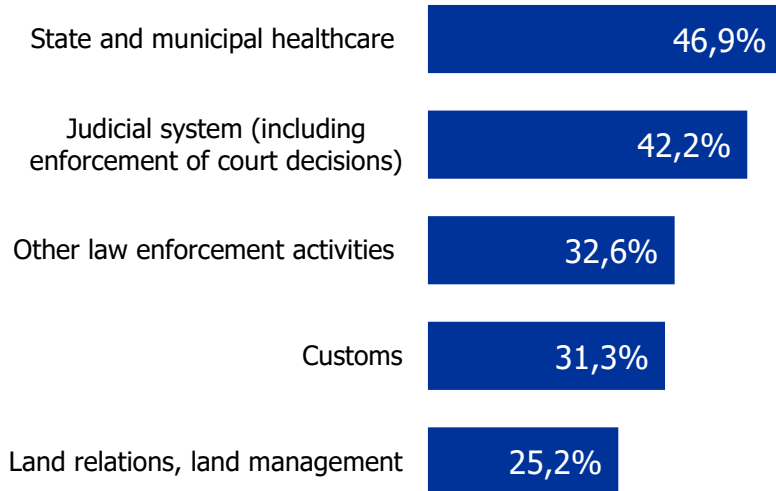
Question: «In your opinion, how effective is the anti-corruption activity of the following public authorities?»

For the public, fighting corruption in the fields of healthcare and judicial system is the most important, for entrepreneurs – in the customs

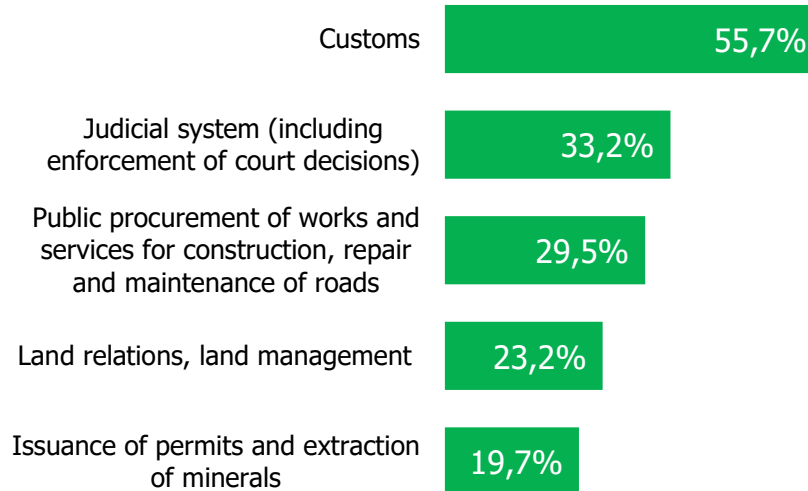


TOP-5 most important fields to fight against the corruption, assessed by:

Public



Business



Question: «In which fields, in your opinion, is it necessary to fight against corruption in the first place ?»



CORRUPTION EXPERIENCE BY FIELDS



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METHODOLOGY

General methodology of evaluation of corruption experience



Approach 1

Direct way (self-assessment) determination by respondents of their corruption experience (general question «*Have you encountered corruption in the past 12 months ...*»)

The most stable indicator for comparison of different waves of survey, used as one of the indicators of the effectiveness of state anticorruption policy

Approach 2

Respondents' **self-assessment** of them having corruption experience **during interaction/contacts with a certain field** (answers to direct question).

Can be used for comparison of different waves of survey (within each field)

Approach 3

Definition of the level of prevalence of corruption practices based on the fact of **respondents' being in the contact situations** that contain the signs of **corruption**.

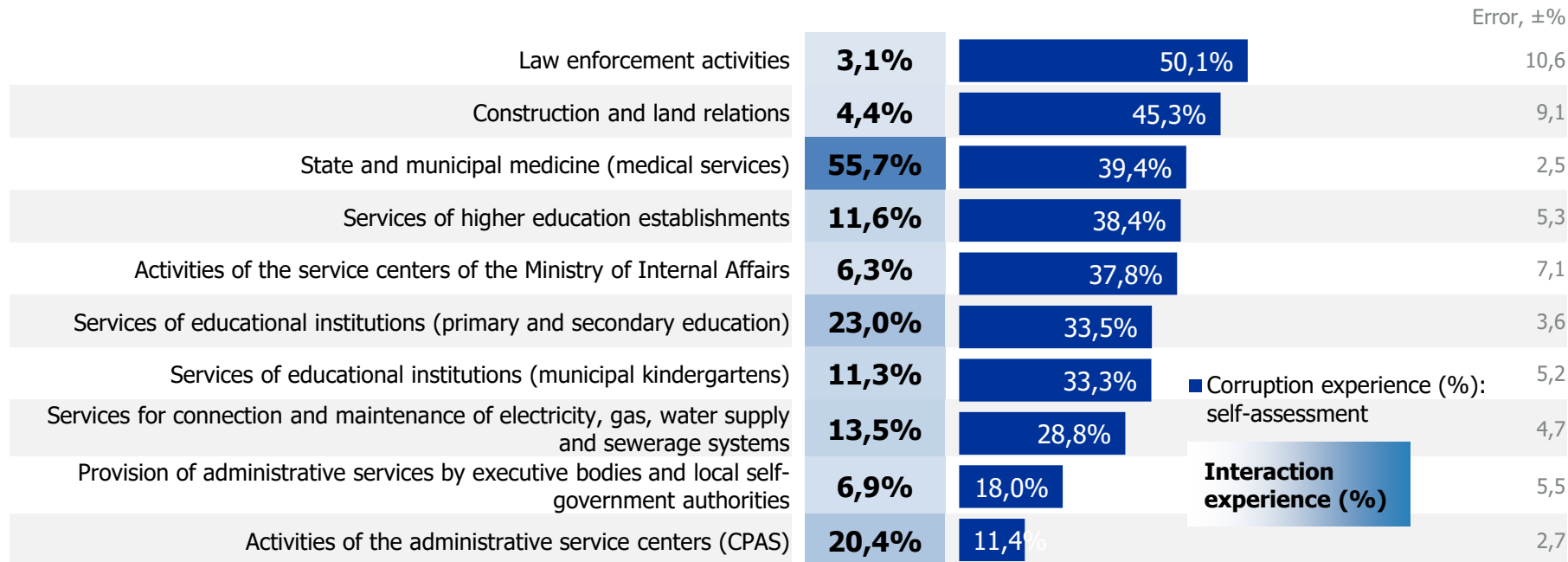
Integrated indicator (percentage of respondents, that have been in the corruption situations*) depends on the list of provided for assessment corruption practices

* *Integrated indicator of being in the corruption situations is calculated as a percentage of respondents who did choose any answer but "There was no such situation" (options «Other» або «Refuse to answer» we consider acceptable substitutes of answers about participation in corruption situation).*



CORRUPTION EXPERIENCE OF THE PUBLIC

Public: experience of interaction with fields and experience of corruption



Questions by each field:

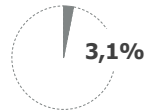
(1) «Have you or your family members had to contact ...» / «Are you or your family members currently studying or have studied in ...»

(2) «Have you encountered corruption when contacting ... / in educational institutions ... over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»

Public: experience of interaction with fields and experience of corruption



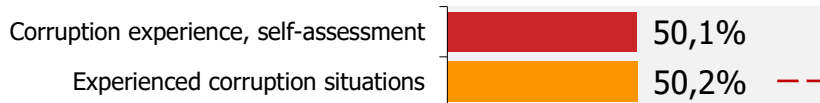
Fields	Self-assessed corruption experience	Initiated by visitors	Initiated by the officials	Had contact with the field
	Of those, who have encountered the field			
Law enforcement activities (Patrol Police, National Police, SBU, Prosecutor's Office)	50,1%	17,4%	35,7%	3,1%
Construction and land relations	45,3%	12,8%	40,3%	4,4%
State and municipal medicine (medical services)	39,4%	14,1%	31,4%	55,7%
Services of higher education establishments	38,4%	16,6%	33,5%	11,6%
Activities of the service centers of the Ministry of Internal Affairs	37,8%	11,7%	25,1%	6,3%
Services of educational institutions (primary and secondary education)	33,5%	12,2%	13,8%	23,0%
Services of educational institutions (municipal kindergartens)	33,3%	7,8%	19,8%	11,3%
Services for connection and maintenance of electricity, gas, water supply and sewerage systems	28,8%	10,3%	23,5%	13,5%
Provision of administrative services by executive bodies and local self-government authorities (except for CPAS and service centers of the Ministry of Internal Affairs)	18,0%	7,7%	18,9%	6,9%
Activities of the administrative service centers (CPAS)	11,4%	6,9%	9,9%	20,4%



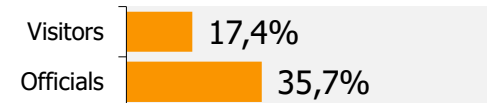
Law enforcement activities



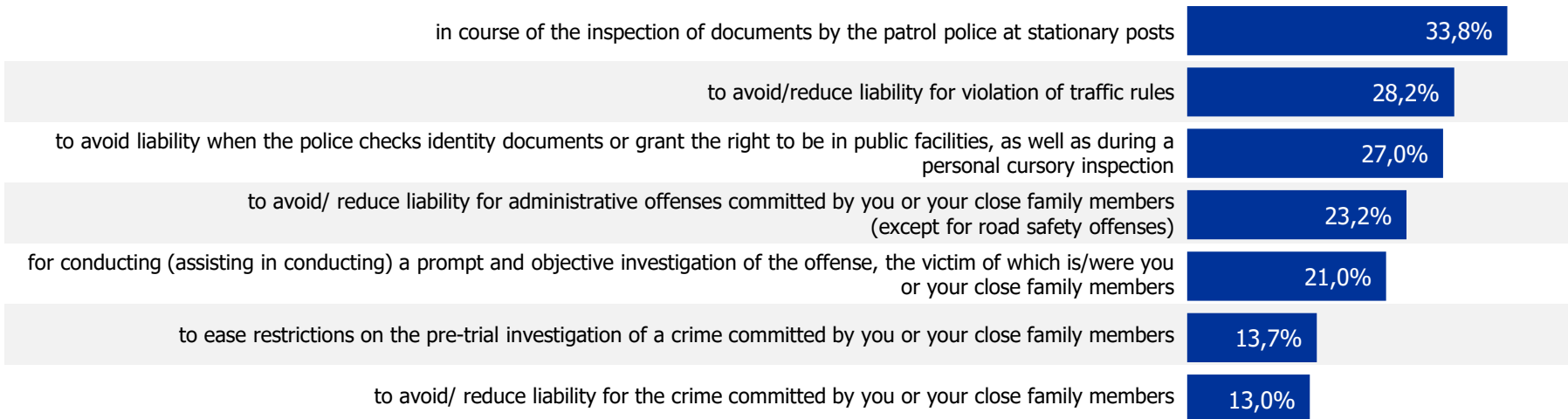
Corruption experience



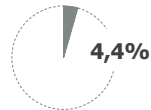
Initiators of corruption situations



Made unofficial payments to the law enforcement officer (money or gifts) or provided him with services ...



Question (for those, who had contact with the field, N = 86): «Have you encountered corruption when contacting law enforcement agencies over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations in connection with contacting law enforcement agencies or interaction with their representatives? »



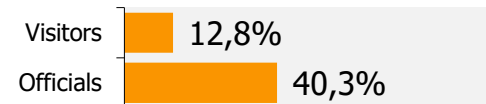
Construction and land relations



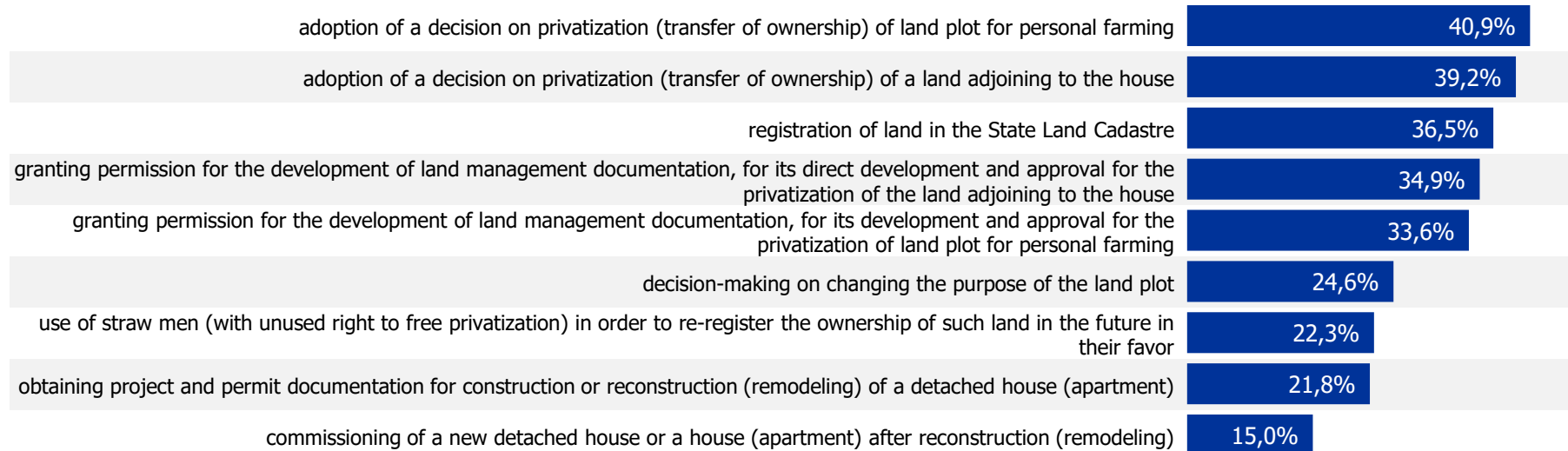
Corruption experience



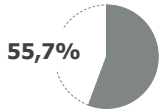
Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services for ...



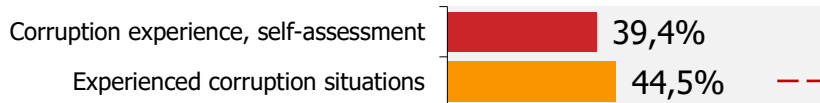
Question (for those, who had contact with the field, N = 116): «Have you encountered corruption in applying for services in the field of construction and land relations over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations when applying for services in the field of construction and land relations?»



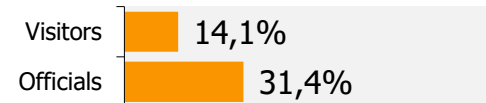
State and municipal medicine



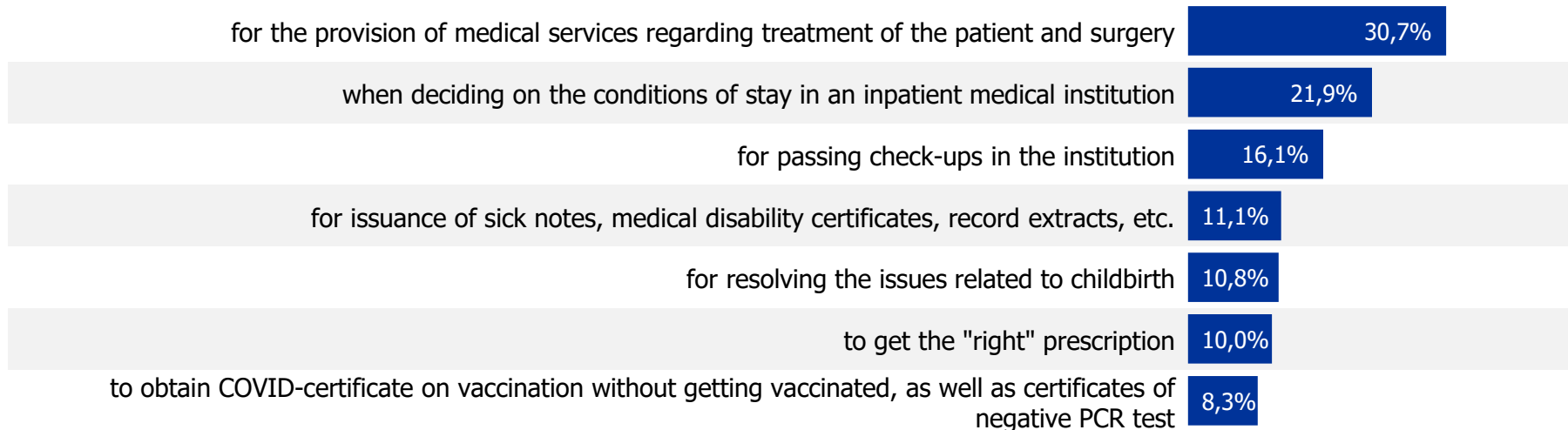
Corruption experience



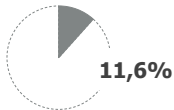
Initiators of corruption situations



Made unofficial payments to the employee of the medical institution (money or gifts) or provided him/her with services ...



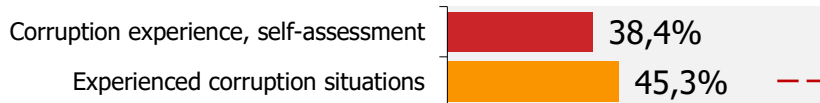
Question (for those, who had contact with the field, N = 1460): «Have you encountered corruption when you went to the state/municipal health care facilities (when receiving medical services) over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations in connection with receiving medical services? »



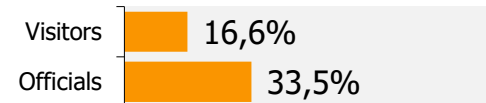
Services of higher education establishments



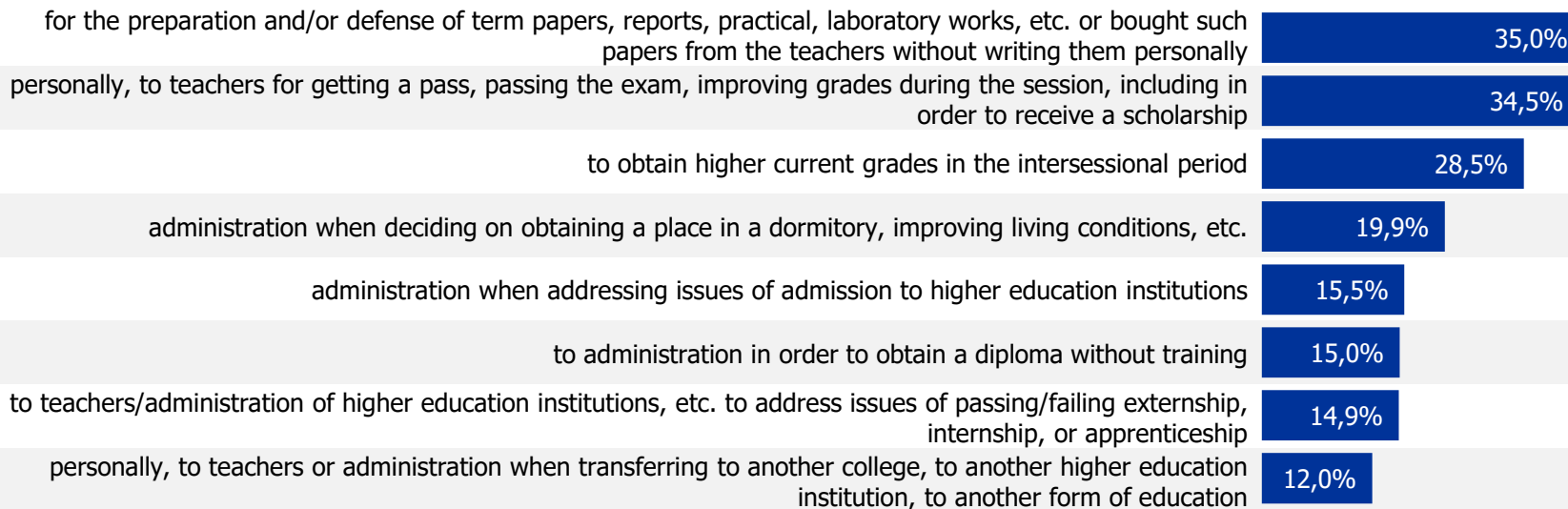
Corruption experience



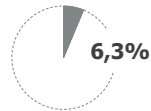
Initiators of corruption situations



Made unofficial payments (money or gifts) or provided with services ...



Question (for those, who had contact with the field, N = 321): «Have you encountered corruption in higher education establishments over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations in connection with studying in these institutions?»



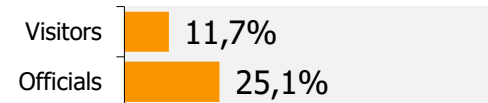
Activities of the service centers of the Ministry of Internal Affairs



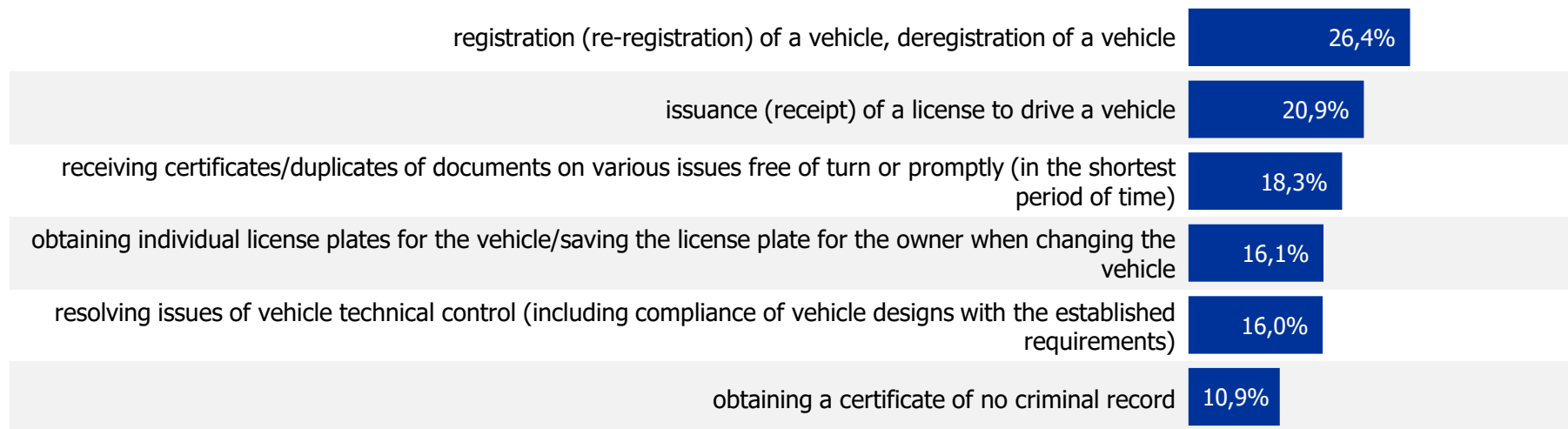
Corruption experience



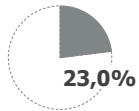
Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services for ...



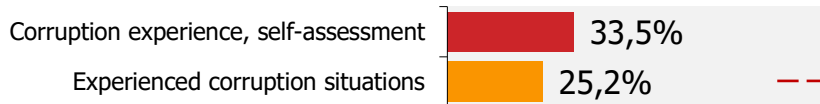
Question (for those, who had contact with the field, N = 179): «Have you encountered corruption when contacting service centers of the Ministry of Internal Affairs over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations in connection with contacting service centers of the Ministry of Internal Affairs?»



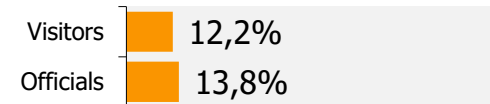
Services of educational institutions (primary and secondary education)



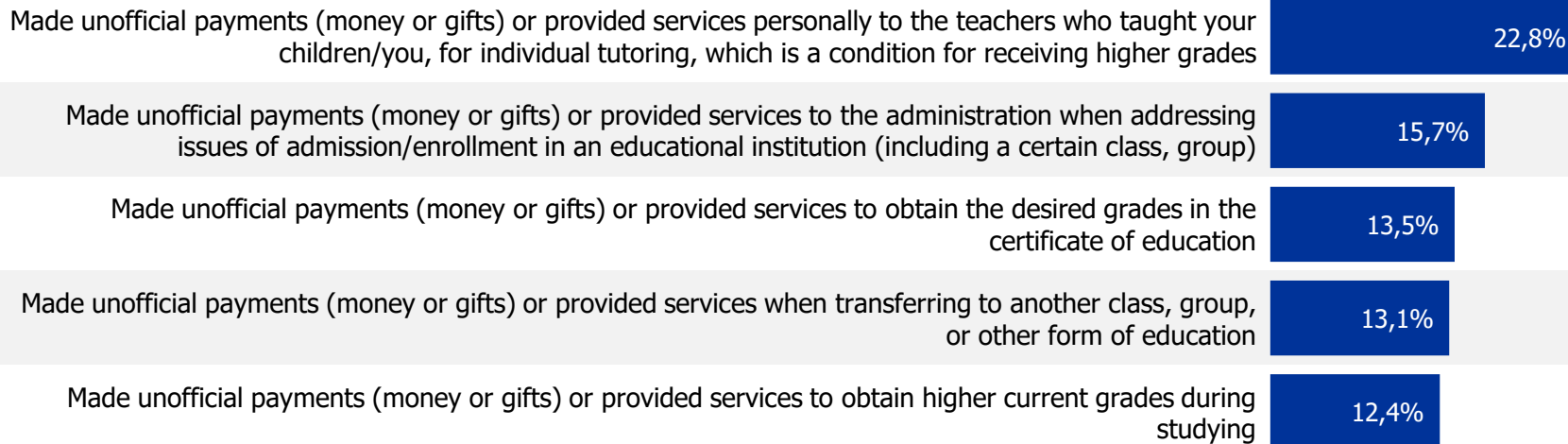
Corruption experience



Initiators of corruption situations



Made unofficial payments (money or gifts) or provided with services ...



Question (for those, who had contact with the field, N = 644): «Have you encountered corruption in secondary education establishments over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.? »; «Have you or your family members experienced the following situations in connection with studying in these institutions? »



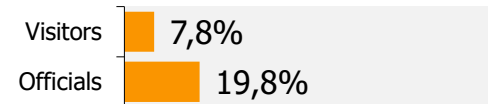
Services of educational institutions (municipal kindergartens)



Corruption experience



Initiators of corruption situations



Made unofficial payments (money or gifts) or provided with services ...

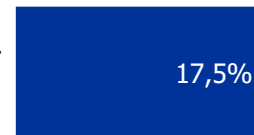
Made unofficial payments (money or gifts) or provided services for queuing for kindergarten (changing the place in the queue) or resolving other important issues related to enrolling a child in a kindergarten



Made unofficial payments (money or gifts) or provided services when deciding on the conditions of the child's stay in a kindergarten



Made unofficial payments (money or gifts) or provided services to educators of the group for a better (special) attitude to your child



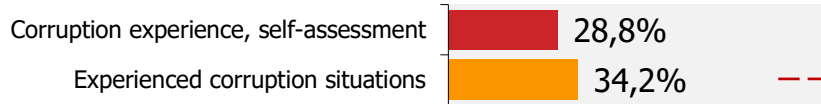
Question (for those, who had contact with the field, N = 314): ««Have you encountered corruption in municipal kindergartens over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.? »; «Have you or your family members experienced the following situations in connection with studying in these institutions? »



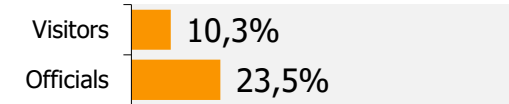
Services for connection and maintenance of electricity, gas, water supply and sewerage systems



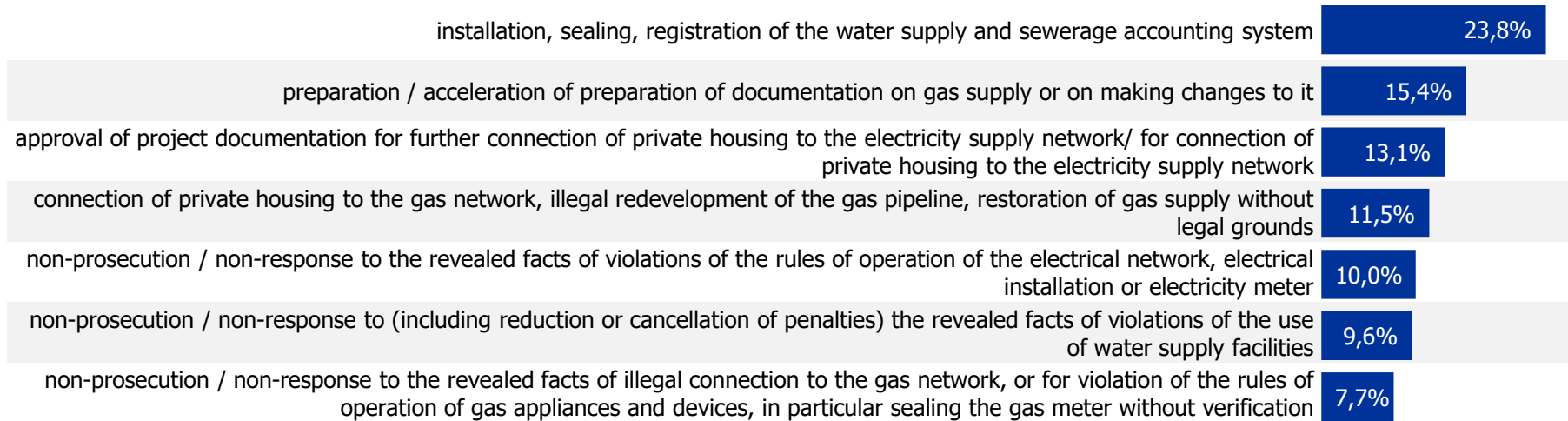
Corruption experience



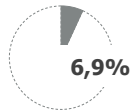
Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services for ...



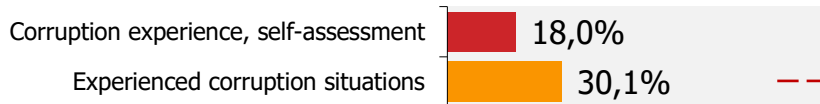
Question (for those, who had contact with the field, N = 353): «Have you encountered corruption when contacting companies for the services for connection and maintenance of electricity, gas, water supply and sewerage systems over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «. Have you or your family members experienced the following situations in connection with contacting such companies? »



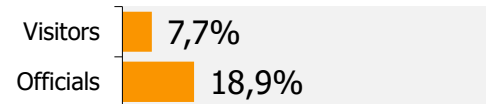
Provision of administrative services by executive bodies and local self-government authorities (except for CPAS and service centers of the Ministry of Internal Affairs)



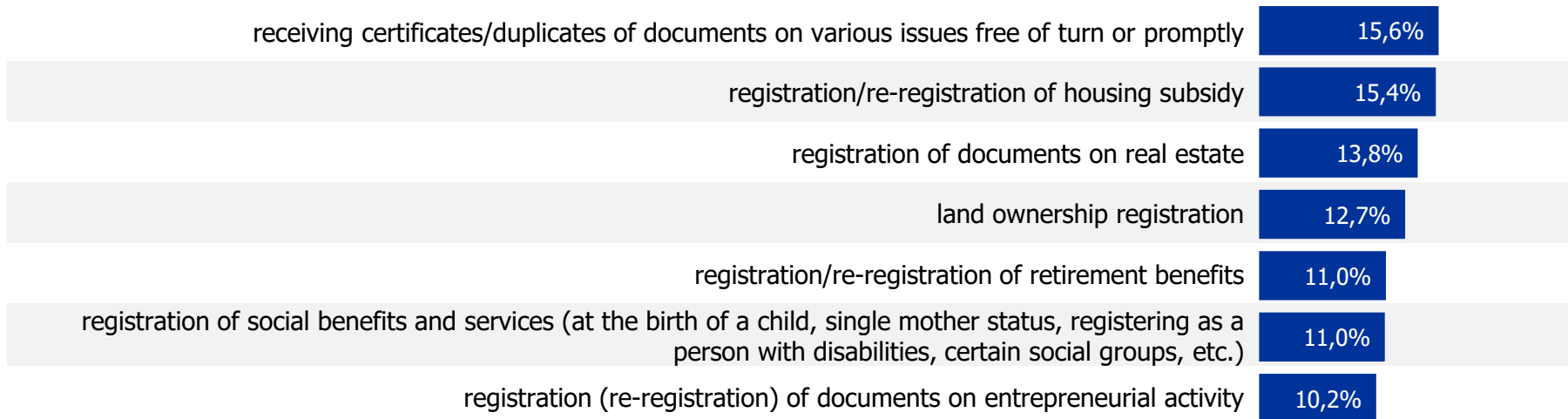
Corruption experience



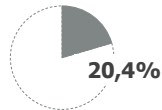
Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services for ...



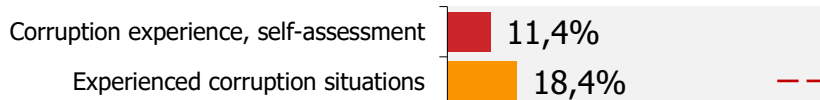
Question (for those, who had contact with the field, N = 184): «Have you encountered corruption when contacting executive bodies and local self-government authorities for various administrative services and documents over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations in connection with contacting executive bodies and local self-government authorities? »



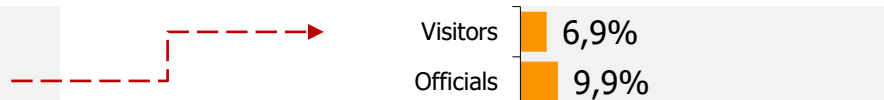
Activities of the administrative service centers (CPAS)



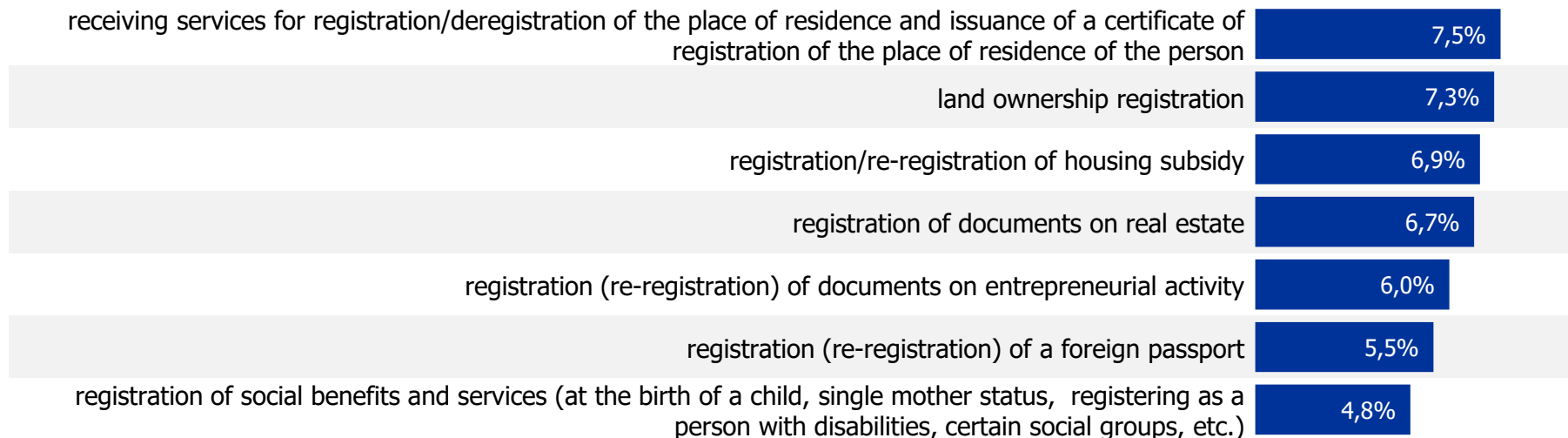
Corruption experience



Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services for ...

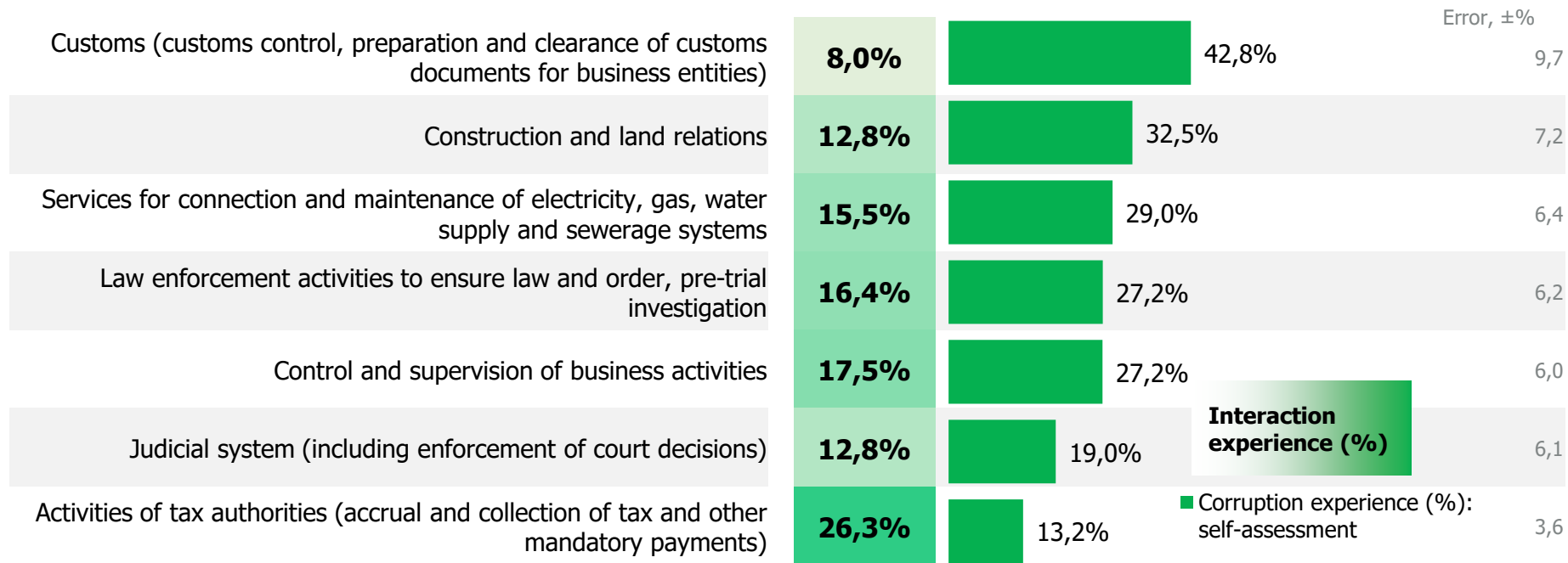


Question (for those, who had contact with the field, N = 148): «Have you encountered corruption when contacting administrative service centers (CPAS) over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations in connection with contacting administrative service centers (CPAS)?»



CORRUPTIVE BUSINESS EXPERIENCE

Enterprises: experience of interaction with fields and corruption experience



Questions on each field:

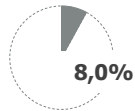
(1) «Have you (as a head/representative of the company)/ your enterprise had to contact the representatives of ... over the past 12 months?»

(2) «Have you (as a head/representative of the company) / your enterprise encountered corruption when contacting the representatives of ... over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.

Enterprises: experience of interaction with fields and corruption experience



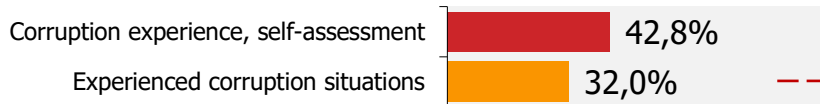
Fields	Self-assessed corruption experience	Initiated by visitors	Initiated by the officials	Had contact with the field
	Of those, who have encountered the field			
Customs (customs control, preparation and clearance of customs documents for business entities)	42,8%	2,7%	23,2%	8,0%
Construction and land relations	32,5%	8,5%	22,4%	12,8%
Services for connection and maintenance of electricity, gas, water supply and sewerage systems	29,0%	6,8%	20,5%	15,5%
Law enforcement activities to ensure law and order, pre-trial investigation	27,2%	7,0%	16,1%	16,4%
Control and supervision of business activities	27,2%	3,6%	21,9%	17,5%
Judicial system (including enforcement of court decisions)	19,0%	4,7%	11,8%	12,8%
Activities of tax authorities (accrual and collection of tax and other mandatory payments)	13,2%	4,0%	9,5%	26,3%



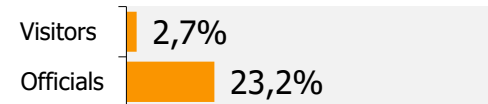
Customs



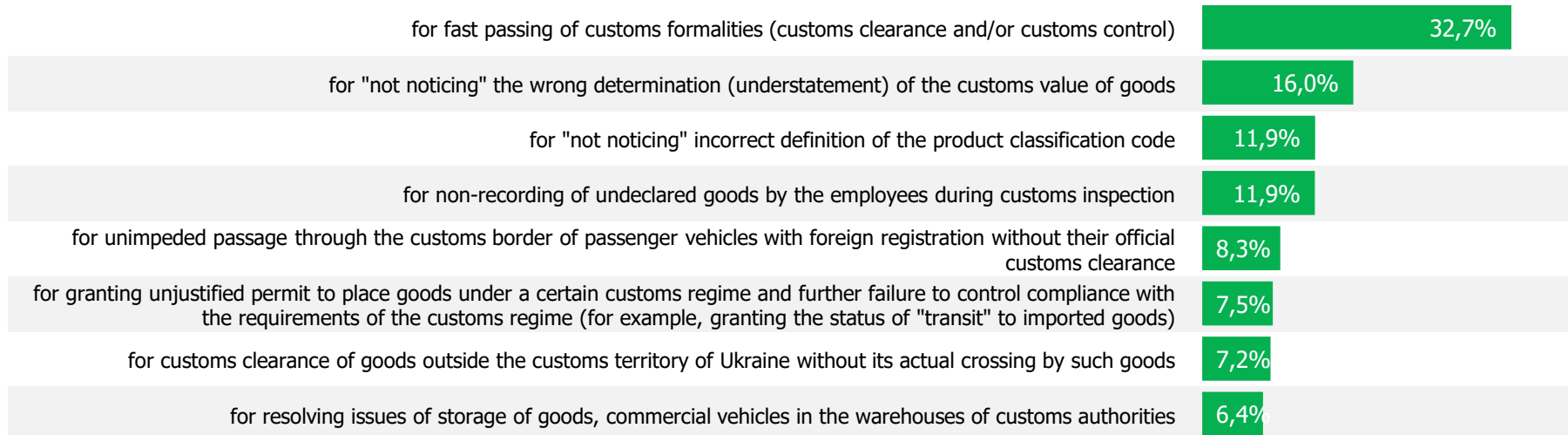
Corruption experience



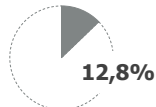
Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services...



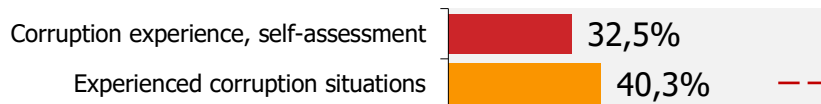
Question (for those, who had contact with the fields, N = 99): «Have you (as a head/representative of the company)/ your enterprise encountered corruption when contacting the representatives of customs authorities over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting the representatives of customs authorities?»



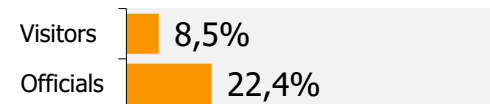
Construction and land relations



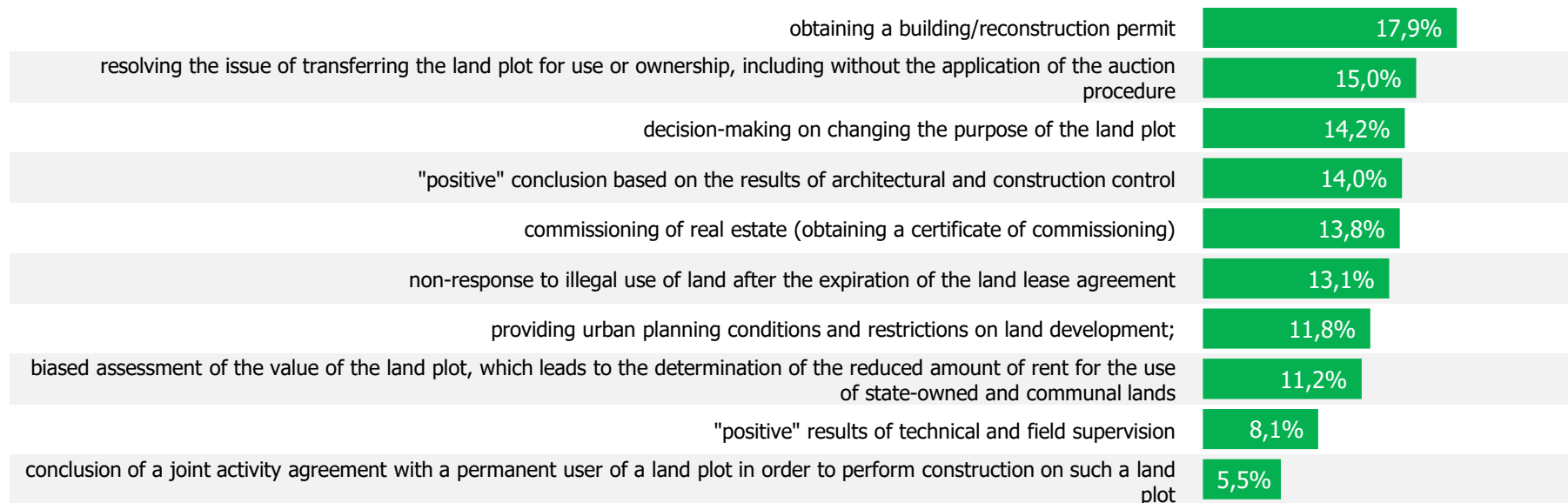
Corruption experience



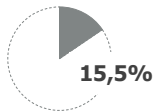
Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services for..



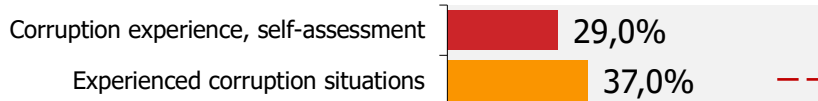
Question (for those, who had contact with the fields, N = 161): «Have you (as a head/representative of the company) encountered corruption in applying for the services in the field of construction and land relations over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with applying for the services in the field of construction and land relations?»



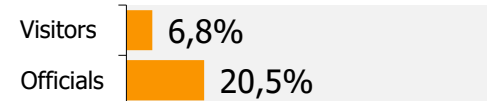
Services for connection and maintenance of electricity, gas, water supply and sewerage systems



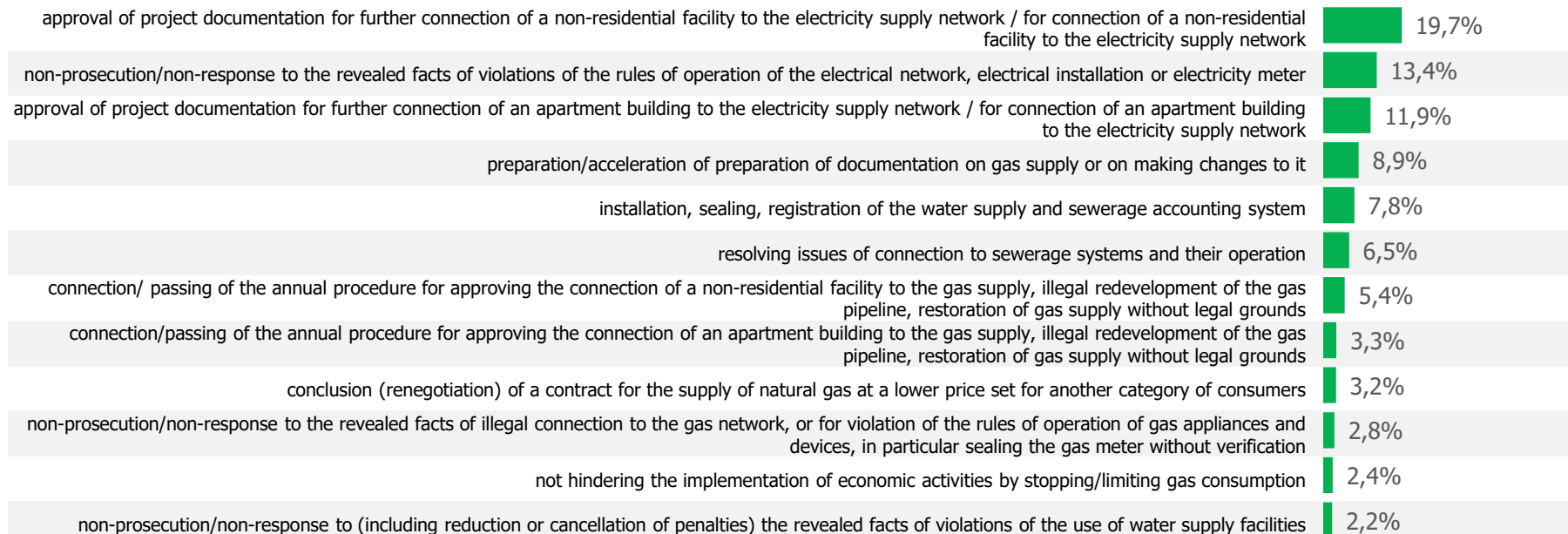
Corruption experience



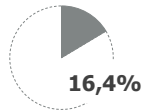
Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services for..



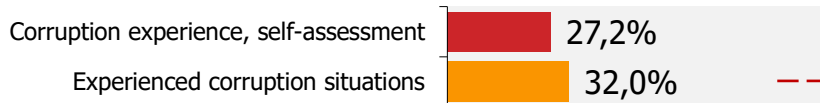
Question (for those, who had contact with the fields, N = 191): «Have you (as a head/representative of the company) encountered corruption when contacting companies for the services for connection and maintenance of electricity, gas, water supply and sewerage systems over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting such companies?»



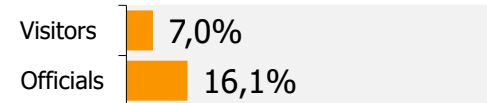
Law enforcement activities



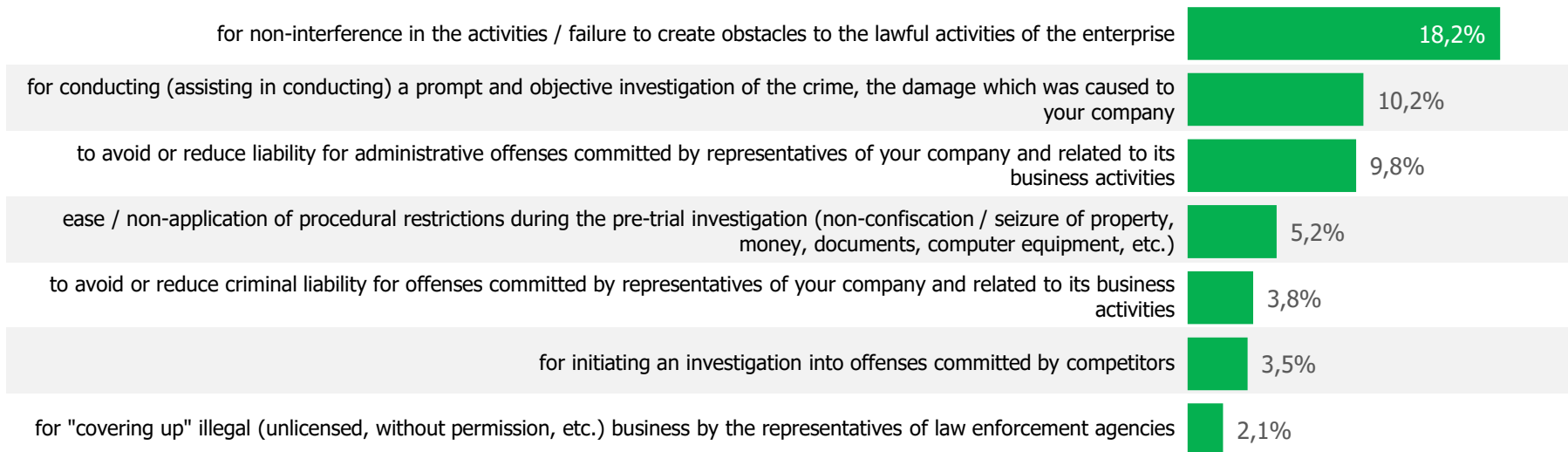
Corruption experience



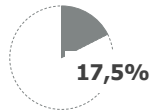
Initiators of corruption situations



Made unofficial payments to the law enforcement officer (money or gifts) or provided him with services...

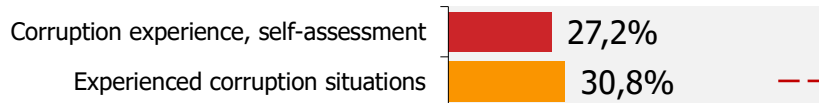


Question (for those, who had contact with the fields, N = 201): «Have you (as a head/representative of the company) encountered corruption when contacting the representatives of the law enforcement agencies over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting the representatives of the law enforcement agencies?»

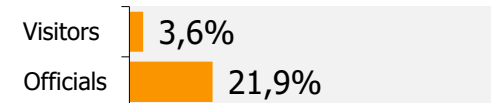


Control and supervision of business activities

Corruption experience



Initiators of corruption situations

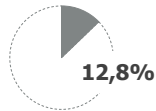


Made unofficial payments to the representatives (money or gifts) or provided them with services...



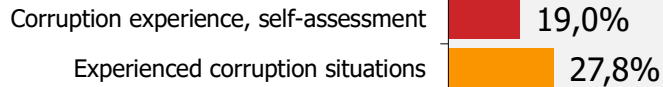
Question (for those, who had contact with the fields, N = 213): «Have you (as a head/representative of the company)/ your enterprise encountered corruption when contacting the representatives of the regulatory authorities over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting the representatives of the regulatory authorities?»

* It should be kept in mind that until September 15, 2021, the functions of state architectural and construction control and supervision were carried out by the DABI, later these functions were transferred to the State Inspectorate of Architecture and Urban Planning of Ukraine (DIAM). Considering the fact that the study assessed the presence of corruption situations during the contacts of respondents with representatives of control bodies during the last 12 months (at the time of the survey, which was conducted in November - December 2021), the indicator indicated in the diagram mainly refers to the activities of the DABI. In the next surveys of entrepreneurs, the assessment of the presence of corrupt practices in the field of state architectural and construction control and supervision will be carried out in relation to the activities of DIAM.

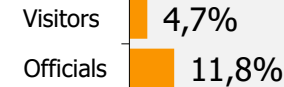


Judicial system (including enforcement of court decisions)

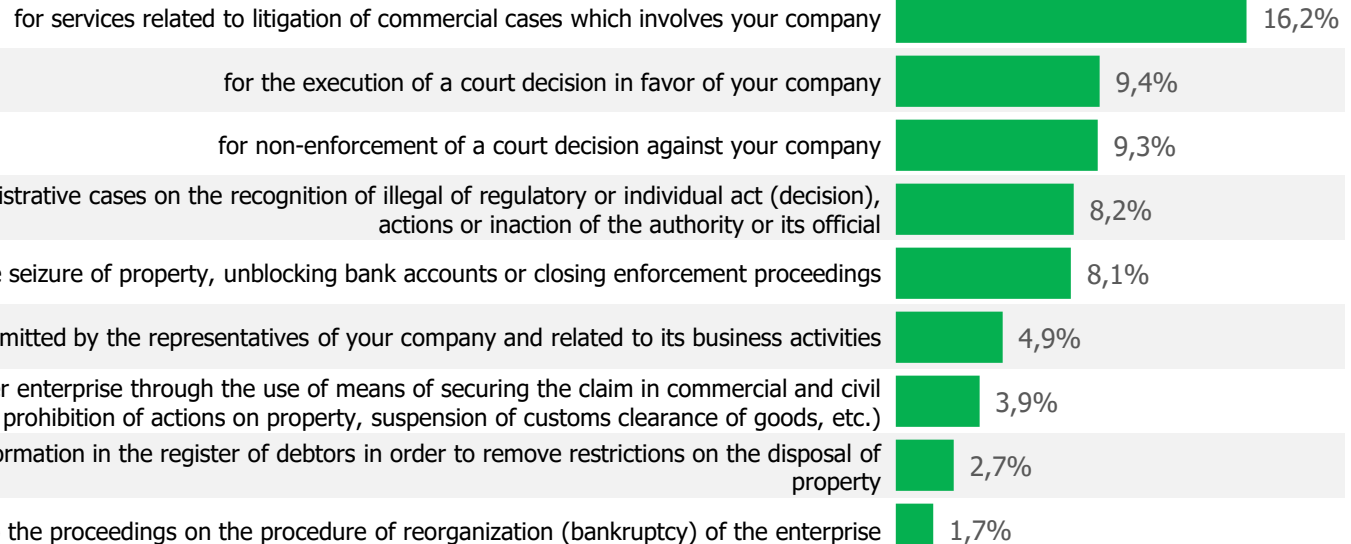
Corruption experience



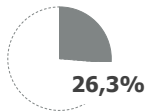
Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services...



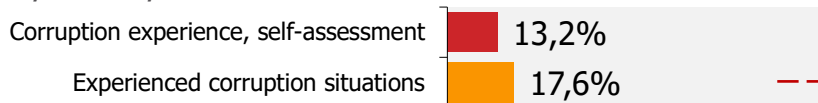
Question (for those, who had contact with the fields, N = 159): «Have you (as a head/representative of the company) / your enterprise encountered corruption when contacting the representatives of judicial or enforcement authorities over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting the representatives of judicial or enforcement authorities?»



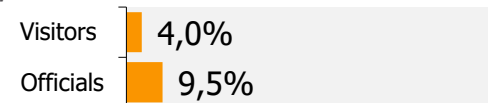
Activities of tax authorities



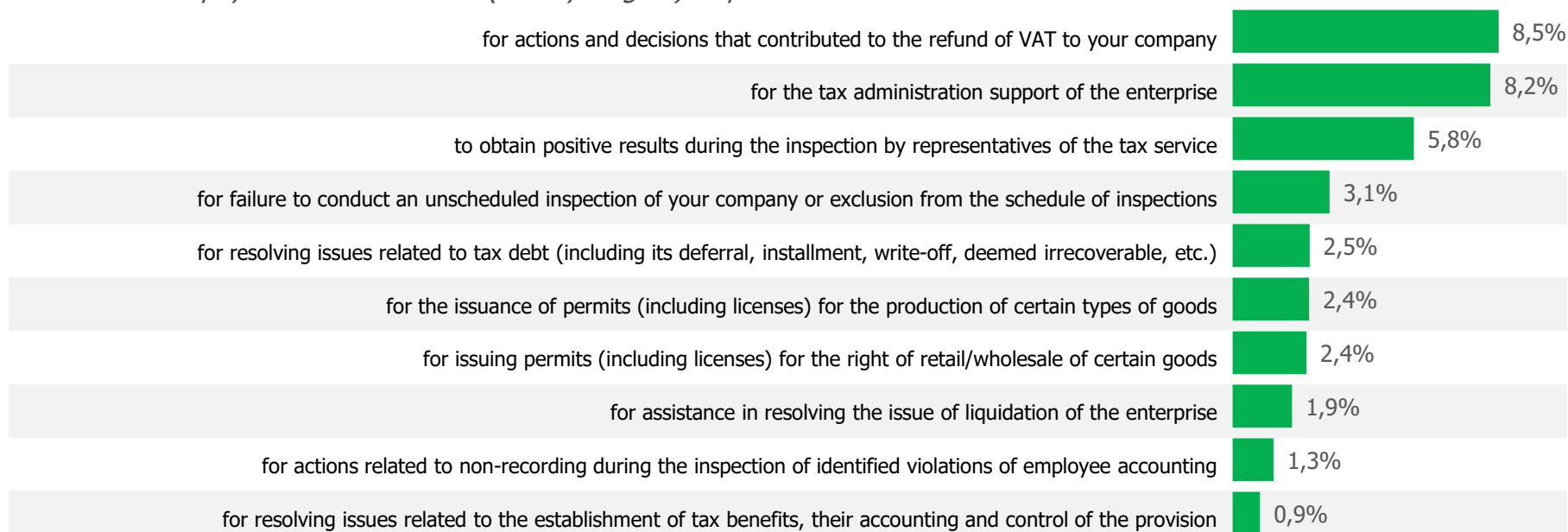
Corruption experience



Initiators of corruption situations



Made unofficial payments to an official (money or gifts) or provided him with services...



Question (for those, who had contact with the fields, N = 339): «Have you (as a head/representative of the company)/your enterprise encountered corruption when contacting the representatives of the tax authorities over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting the representatives of the tax authorities?»



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INTEGRAL INDICATORS OF STATE ANTI-CORRUPTION POLICY

5 indicators are defined

Indicators of state anti-corruption policy

1. The share of the population/business that has a **negative attitude** towards corruption
2. Share of the population/business that **had its own corruption experience**
3. Share of the population/business that **can be a corruption whistleblower**

Indicators of the effectiveness of the system of prevention and counteraction of corruption

4. Share of the population/business **approving the activities of whistleblowers** of corruption
5. The share of the population that is **properly aware of the guarantees** of legal protection of whistleblowers

Indicator 1. The share of the population/business that has a negative attitude towards corruption

The method of "projective situations»:

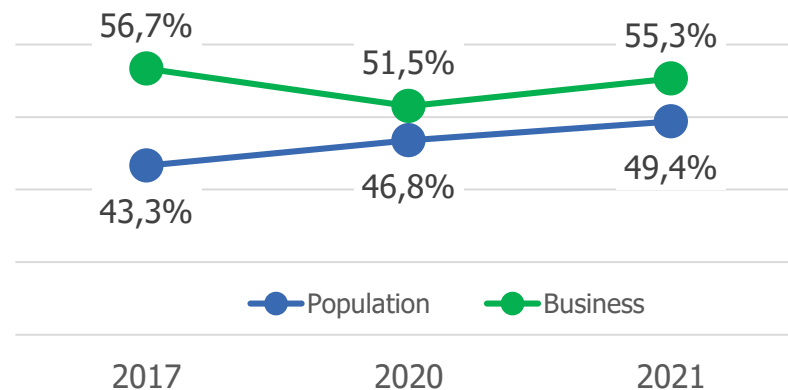
what share of respondents rejects the corruption model of solving the situation?

«Imagine the following situation. You have applied to a government agency for a certificate that you urgently need to deal with a matter in the interest of the enterprise. You have been told that its issuance time is 30 days, but you need it in a shorter time. When you left the office, a random person in the lobby told you that his neighbor received such a certificate the next day, paying 1,000 hryvnias to the head of the department that issues such certificates. What, most likely, would your actions be in such a situation?»

Answer options:

1. «I will wait for 30 days» ✓
2. «I would pay 1,000 hryvnias, but I don't have the money for that» ✗
3. «I would look for acquaintances or close ones, who could help to speed up obtaining certificate» ✗
4. «I would pay 1,000 hryvnias» ✗
5. «I would write a complaint about corruption in an institution to a higher-level agency»
6. «I would file a report to law enforcement agencies» ✓ ✓
7. «I would turn to the media (provide journalists with these facts)» ✓

- Population: trend towards growth
- Business: bouncing back after a slump



Indicator 2. Share of the population/business that had its own corruption experience

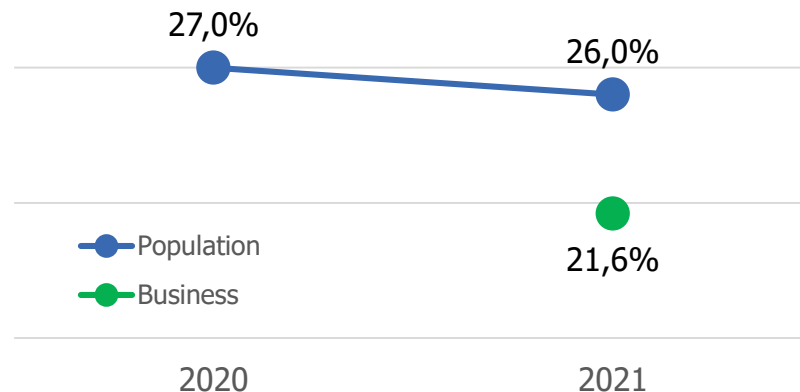


A direct question regarding respondents' self-assessment of their involvement in corruption:

Have they experienced corruption (given or have been demanded a bribe, used connections, etc.) in the last 12 months, personally or by family members (or employees of the enterprise in its interests in the business survey).

The results of this indicator reflect the self-perception of their own corruption experience by the population/entrepreneurs, that is, they are of a subjective "informative" nature and may differ from real assessments of their involvement in corruption (if analyzing certain situations for the presence of a corruption component in accordance with the legislation).

- Population: statistically insignificant change
- Business: measured for the first time



Indicator 3.1. Share of the population/business that is able to be a corruption whistleblower



The method of "projective situations»:

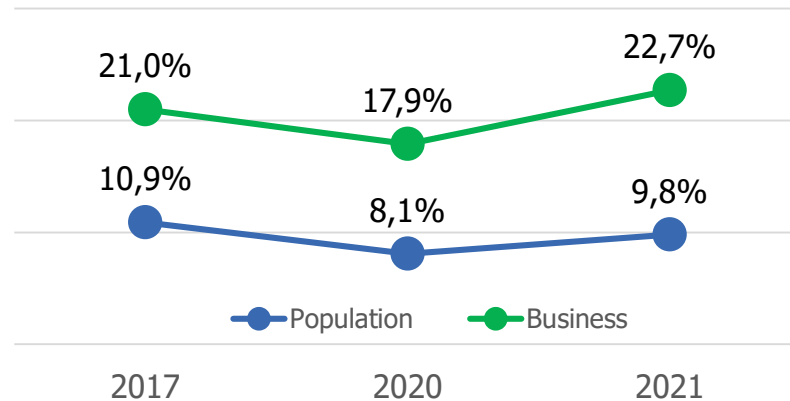
what proportion of respondents chooses a revealing model of behavior?

«Imagine the following situation. You have applied to a government agency for a certificate that you urgently need to deal with a matter in the interest of the enterprise. You have been told that its issuance time is 30 days, but you need it in a shorter time. When you left the office, a random person in the lobby told you that his neighbor received such a certificate the next day, paying 1,000 hryvnias to the head of the department that issues such certificates. What, most likely, would your actions be in such a situation?»

Answer options:

1. «I will wait for 30 days» ❌
2. «I would pay 1,000 hryvnias, but I don't have the money for that» ❌
3. «I would look for acquaintances or close ones, who could help to speed up obtaining certificate» ❌
4. «I would pay 1,000 hryvnias» ❌
5. «I would write a complaint about corruption in an institution to a higher-level agency» ✓
6. «I would file a report to law enforcement agencies» ✓
7. «I would turn to the media (provide journalists with these facts)» ✓

- Population and business: growth compared to 2020, no dynamics compared to 2017



Indicator 3.2. Share of those who reported the corruption situation to authorities

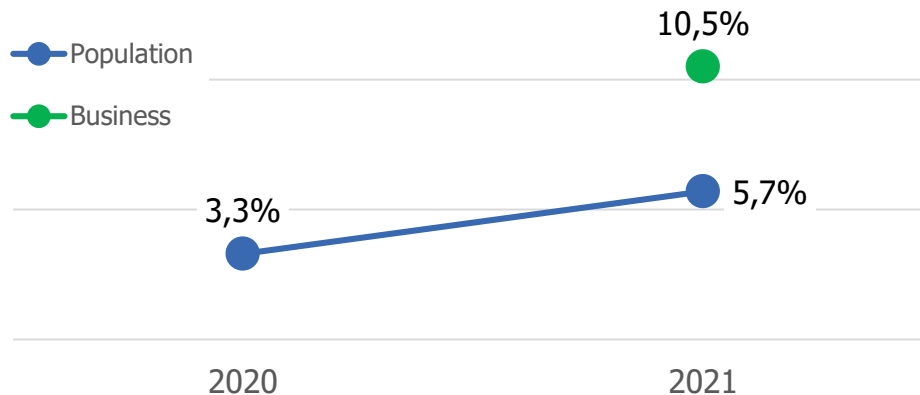


A direct question:

(1) *Have you encountered corruption in the past 12 months - i.e., have you given or you have been demanded bribes, used connections, etc.?*

If the answer is «yes»: (2) *Have you filed a complaint to the authorities or law enforcement agencies in connection with a corruption case?*

- Population: significant growth
- Business: measured for the first time, the indicator is twice as large as the population(!)



Indicator 4. Share of the population/business approving the activities of whistleblowers of corruption



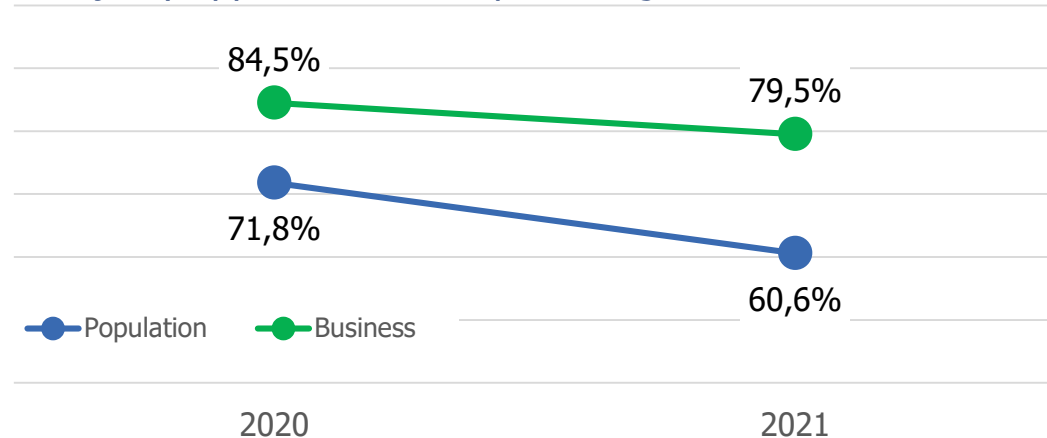
A direct question:

What is your attitude to people who file complaints (notifications) to the authorities or to law enforcement agencies in connection with a case of corruption?

Варіанти відповідей:

1. Fully approve ✓
2. Rather approve ✓
3. Neutral
4. Rather condemn
5. Fully condemn
6. Hard to say/Refuse

- Population and business:
the majority approves, but the percentage has decreased



Indicator 5. The share of the population that is properly aware of the guarantees of legal protection of whistleblowers



A direct question: <i>In your opinion, do citizens who report corruption to the competent authorities have such rights?</i>	Yes	Ni	Hard to say
1. for cost free legal aid regarding protection of his rights	✓		
2. for paid leave during the period of consideration of the report on corruption, but not more than 30 days		✓	
3. for monetary remuneration in cases specified by law	✓		
4. to obtain information from law enforcement agencies on the results of the pre-trial investigation into all crimes committed by the person regarding whom corruption was reported		✓	
5. for immediate reinstatement in a previous job (position), if such persons were dismissed in connection with the report of possible facts of corruption or corruption-related offenses	✓		
6. to take measures to ensure the protection of the residence by law enforcement agencies from the moment of reporting on corruption, regardless the presence of threats to life and health of this person		✓	
7. to reimburse the costs of a lawyer's services regarding protection of individual rights as a whistleblower	✓		
8. to transfer at his own will to another equivalent position (work) within the institution (organization) where he/she works		✓	

Indicator 5 = the share of respondents who gave the correct answer to at least 5 items (more than half).

2021: **13,4%**



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SUMMARIES

Indicators of perception of corruption and corruption experience



- Corruption ranks **third** among the main problems (following the high cost of living and hostilities), the list of which was offered to the population, and **second** according to the business representatives
- The **problem of lack of awareness** among the respondents regarding what behavior seems like corruption, but is not actually such from the point of view of the law, and vice versa, remains relevant
- A larger share of the respondents (85.4% of the population and 84.2% of enterprises) believe that corruption is somewhat or very common in Ukraine; 41.8% of the population and 36.1% of the entrepreneurs believe that **the level of corruption has increased over the last 12 months**
- According to the respondents, the central authorities and NABU (also, NACP for the population) **are responsible** for overcoming corruption
- According to the population, the President and his Office, SBU and local authorities **fight against corruption** most effectively; according to the enterprises — the State Financial Monitoring Service, the National Police and the SBU
- The population **most often encounter Corruption experience during contacts with medical institutions** (due to the large number of appeals), but the level of corruption is higher in the activities of **law enforcement agencies, construction and land relations**.
- According to the enterprises, the field of **construction and land relations, customs and electricity, gas and water supply** rank first in the ranking of the most corrupt fields
- In general, over the past 12 months, 14.4% of the population of Ukraine and 4.7% of business representatives were **the initiators of corruption relations**. At the same time, 25.9% of the population and 12.1% of the entrepreneurs were involved in corruption because they were **demande**d to do so.

Integral indicators

- There is a gradual **increase** in the share of the population that has a **negative attitude towards manifestations of corruption**, in 2021 it reached almost half (49.4%)
- The share of the population that had **own Corruption experience** (according to respondents' self-assessment of their involvement in corruption) remains stable – slightly higher than a quarter (26%)
- The share of those **willing to report of the** corruption cases, decreased in 2020, but in 2021, it **increased** up to 9.8% among the population and to 22.7% among entrepreneurs
- The share that **reported of the corruption** to the relevant authorities **increased** among the population from 3.3% to 5.7%, although that was still a very low indicator; among the enterprises, it was almost twice as high – 10.5%
- The share **supporting the activities of whistleblowers**, decreased both among the population (to 60.6%) and among the entrepreneurs (79.5%)
- Only **13.4% of the population** can be considered properly informed of the guarantees of legal protection of whistleblowers.

Corruption in Ukraine 2021: Understanding, Perceptions, Prevalence



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**MINISTRY OF FOREIGN AFFAIRS
OF DENMARK**



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