### **Corruption in Ukraine 2021: Understanding, Perceptions, Prevalence**





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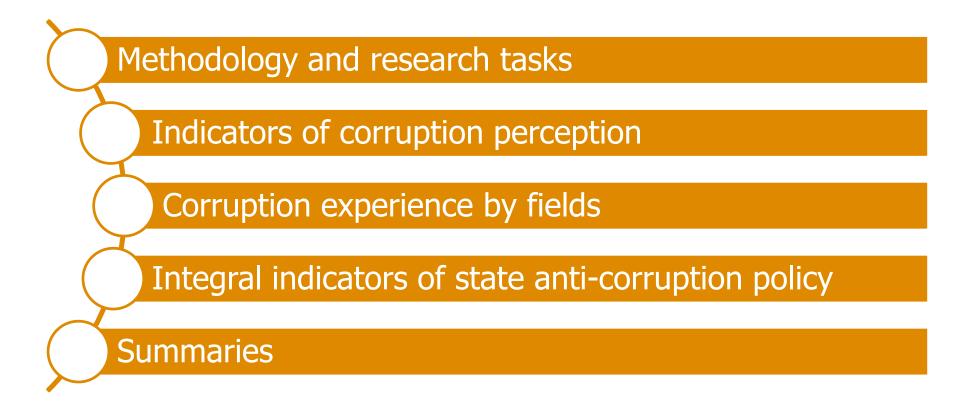
MINISTRY OF FOREIGN AFFAIRS OF DENMARK



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#### Methodology



Three waves of survey	February-December 2021 March-April 2020 May-July 2017	
Two components studied in each wave	Public survey	Enterprise survey
	Nationally representative survey	Nationally representative survey
Specification of each component studied	Personal interviews	Phone interviews
	2021: 2636 interviews* 2020 рік: 2516 interviews 2017 рік: 2585 interviews	2021 рік: 1224 interviews** 2020 рік: 1093 interviews 2017 рік: 1005 interviews
	* Margin of error ±2%	** Margin of error ±3%

#### Main research tasks



Aim of research – complex evaluation of corruption situation in Ukraine in 2021.

#### **Research tasks:**

- evaluation of state anticorruption activity in Ukraine
- evaluation of understanding and perception of corruption
- definition of corruption experience of the public and business
- evaluation of the level of prevalence of corruption practices is such fields:

Public survey	Enterprise survey		
<ul> <li>State and municipal medicine (medical services)</li> </ul>	Activities of tax authorities		
Services of higher education establishments	<ul> <li>Control and supervision of business activities</li> </ul>		
Services of educational institutions (primary and secondary education)	Customs		
Services of educational institutions (municipal kindergartens)	Judicial system (including enforcement of court decisions)		
Activities of the service centers of the Ministry of Internal Affairs			
<ul> <li>Activities of the administrative service centers (CPAS)</li> </ul>			
<ul> <li>Provision of administrative services by executive bodies and local self- government authorities (except for CPAS and service centers of the Ministry of Internal Affairs)</li> </ul>			
• Services for connection and maintenance of electricity, gas, water supply and sewerage systems (except for the services associated with current payments)			
Construction and land relations			
Law enforcement activities to ensur	re law and order, pre-trial investigation		



### **INDICATORS OF CORRUPTION PERCEPTION**

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## **Public:** corruption – among top-3 social problems



#### Perception of the key problems of Ukraine— TOP-5 (2021)

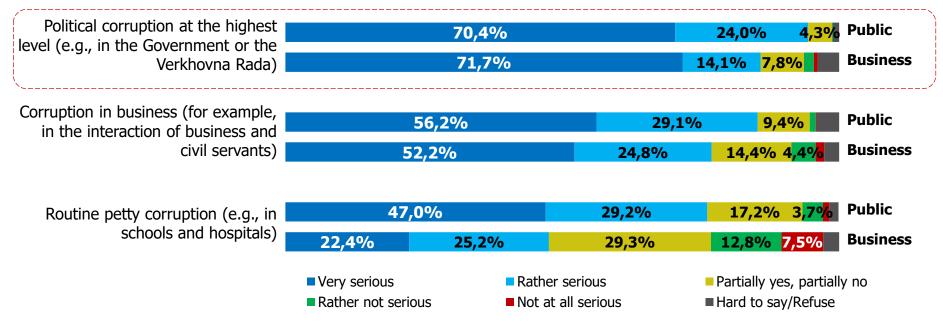
Military action in Donetska and Luhanska oblasts		16,5%		
High cost of living and low income		22,2%		
Corruption	68,6%		23,0%	
Seizure of power by oligarchs	65,9%		21,8%	
High cost and low quality of medical services	64,1%		26,2%	
	<ul><li>Very serious</li><li>Rather not serious</li></ul>	<ul><li>Rather serious</li><li>Not at all serious</li></ul>	<ul> <li>Partially yes, partially no</li> <li>Hard to say/Refuse</li> </ul>	

Question: «In your opinion, how serious are the following problems for Ukraine? »

### Both public and entrepreneurs consider **political corruption** to be the most serious type of corruption



Seriousness of different types of corruption in Ukraine perceived by the public and business



Question: «In your opinion, how serious is a problem with the following types of corruption for Ukraine? »

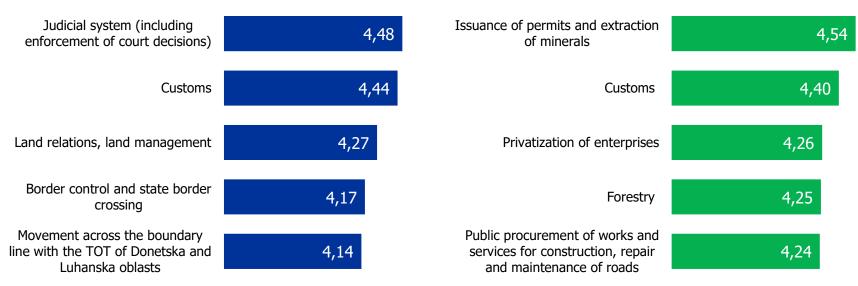
## The most corrupted fields according to the **public and business**



**Business** 

Corruption Prevalence Perceptions Index as scored by:

(average on a 5-point scale, where 1 means "no corruption" and 5 means "very widespread corruption")



Public

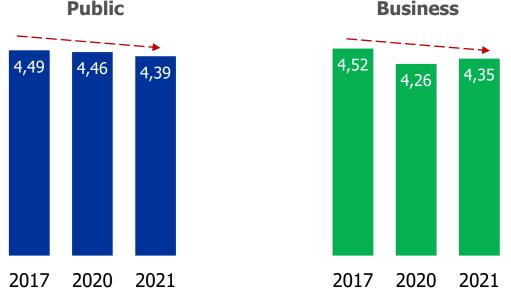
Question: «In your opinion, how common is corruption in the following fields? »

#### Overall corruption perception index slightly decreased compared to 2017



Corruption Prevalence Perceptions Index as scored by:

(average on a 5-point scale, where 1 means "no corruption" and 5 means "very widespread corruption")



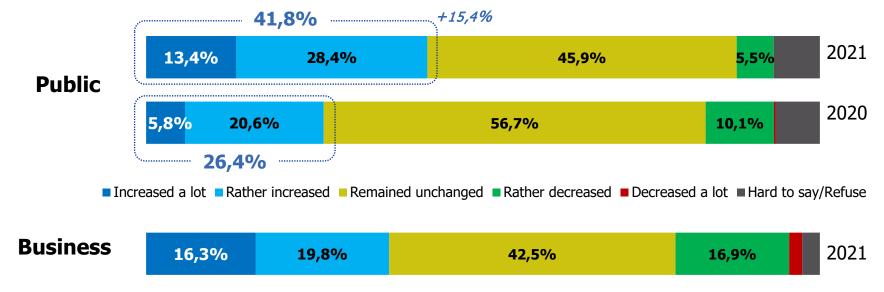
**Business** 

While corruption prevalence perception index in the field where surveyed entrepreneurs work is 2,25 points

Question: «In your opinion, how common is corruption in Ukraine in general ?»

Entrepreneurs evaluate change in the level of corruption more positively, than the public. Public consider the level of corruption to increase

Assessment of change in the level of corruption in Ukraine in the last 12 months among the population and business



Question: «In your opinion, how has the level of corruption in Ukraine changed over the past 12 months?»

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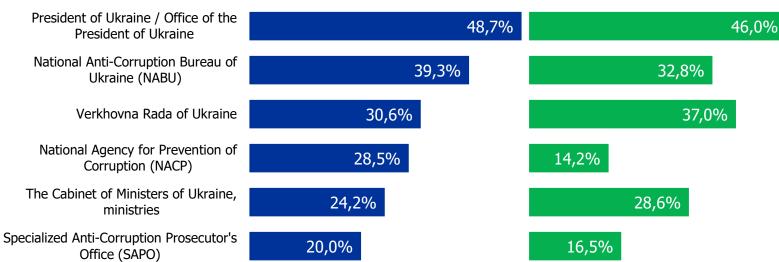
PREVENTION



### ASSESSMENT OF ANTICORRUPTION MEASURES

Central government organs as well as specialized institutions are considered to be responsible for overcoming corruption

Who is responsible for overcoming corruption in Ukraine, assessed by:



Public

Question: «In your opinion, who is responsible for overcoming corruption in Ukraine ?»

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**Business** 

### **Public**: among anticorruption institutions, the activity of State Financial Monitoring and ARMA is evaluated higher

Public's score of anti-corruption performance (average on a 5-point scale, where 1 means that anticorruption effort is completely ineffective, and 5, very effective)



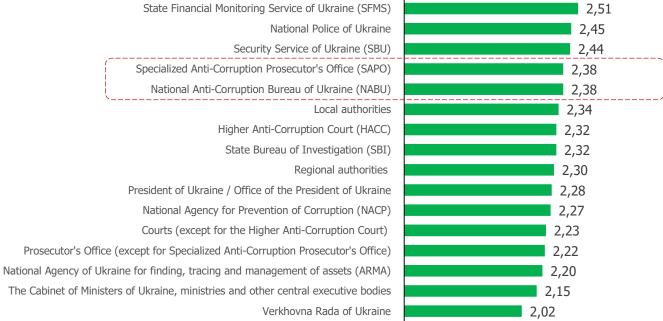
Question: «In your opinion, how effective is the anti-corruption activity of the following public authorities?»



## **Business:** SAPO and NABU are assessed the highest among anticorruption institutions



*Companies' score of anti-corruption performance (average on a 5-point scale, where 1 means that anti-corruption effort is completely ineffective, and 5, very effective)* 



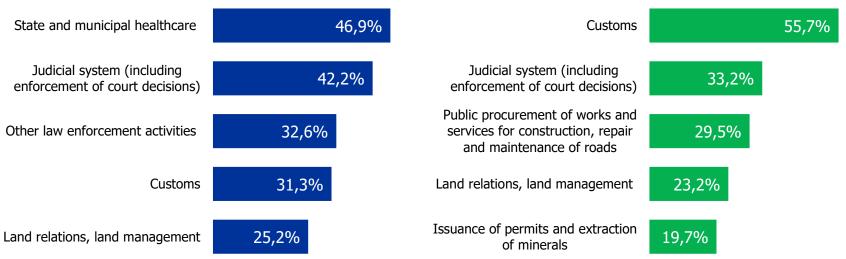
Question: «In your opinion, how effective is the anti-corruption activity of the following public authorities?»

# For the public, fighting corruption in the fields of healthcare and judicial system is the most important, for entrepreneurs – in the customs

TOP-5 most important fields to fight against the corruption, assessed by:



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Public

**Business** 

Question: «In which fields, in your opinion, is it necessary to fight against corruption in the first place ?»





#### CORRUPTION EXPERIENCE BY FIELDS





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## General methodology of evaluation of corruption experience



#### Approach 1

**Direct way** (self-assessment) determination by respondents of their corruption experience (general question «*Have you encountered corruption in the past 12 months* ...»)

The most stable indicator for comparison of different waves of survey, used as one of the indicators of the effectiveness of state anticorruption policy

#### Approach 2

Respondents' **self-assessment** of them having corruption experience **during interaction/contacts with a certain field** (answers to direct question).

Can be used for comparison of different waves of survey (within each field)

#### Approach 3

Definition of the level of prevalence of corruption practices based on the fact of **respondents' being in** the contact **situations** that contain the signs of **corruption**.

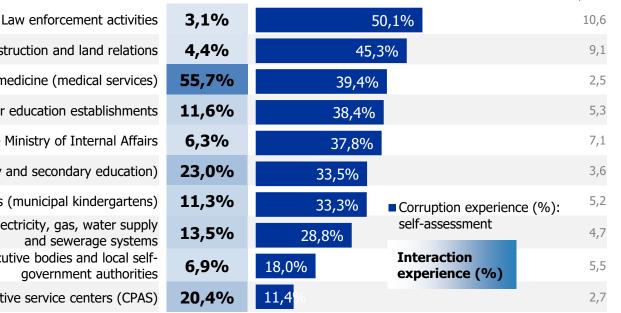
Integrated indicator (percentage of respondents, that have been in the corruption situations\*) depends on the list of provided for assessment corruption practices

\* Integrated indicator of being in the corruption situations is calculated as a percentage of respondents who did choose any answer but "There was no such situation" (options «Other» a consider a consider acceptable substitutes of answers about participation in corruption situation).



### CORRUPTION EXPERIENCE OF THE PUBLIC

## Public: experience of interaction with fields and experience of corruption



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3	Law enforcement activities
4	Construction and land relations
5!	State and municipal medicine (medical services)
1:	Services of higher education establishments
6	Activities of the service centers of the Ministry of Internal Affairs
23	Services of educational institutions (primary and secondary education)
1:	Services of educational institutions (municipal kindergartens)
13	Services for connection and maintenance of electricity, gas, water supply and sewerage systems
6	Provision of administrative services by executive bodies and local self- government authorities
20	Activities of the administrative service centers (CPAS)

Questions by each field:

(1) «Have you or your family members had to contact ...» / «Are you or your family members currently studying or have studied in ...»

(2) «Have you encountered corruption when contacting ... / in educational institutions ... over the past 12 months – – i.e., have you given or have been demanded a bribe, used connections, etc.?»

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Error, ±%

## Public: experience of interaction with fields and experience of corruption



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Fields	Self-assessed corruption experience Of those,	who have euconnteact	Initiated by the officials	Had contact with the field
Law enforcement activities (Patrol Police, National Police, SBU, Prosecutor's Office)	50,1%	17,4%	35,7%	3,1%
Construction and land relations	45,3%	12,8%	40,3%	4,4%
State and municipal medicine (medical services)	39,4%	14,1%	31,4%	55,7%
Services of higher education establishments	38,4%	16,6%	33,5%	11,6%
Activities of the service centers of the Ministry of Internal Affairs	37,8%	11,7%	25,1%	6,3%
Services of educational institutions (primary and secondary education)	33,5%	12,2%	13,8%	23,0%
Services of educational institutions (municipal kindergartens)	33,3%	7,8%	19,8%	11,3%
Services for connection and maintenance of electricity, gas, water supply and sewerage systems	28,8%	10,3%	23,5%	13,5%
Provision of administrative services by executive bodies and local self-government authorities (except for CPAS and service centers of the Ministry of Internal Affairs)	18,0%	7,7%	18,9%	6,9%
Activities of the administrative service centers (CPAS)	11,4%	6,9%	9,9%	20,4%

#### <sup>3,1%</sup> Law enforcement activities





Made unofficial payments to the law enforcement officer (money or gifts) or provided him with services ...

in course of the inspection of documents by the patrol police at stationary posts	33,8%
to avoid/reduce liability for violation of traffic rules	28,2%
to avoid liability when the police checks identity documents or grant the right to be in public facilities, as well as during a personal cursory inspection	27,0%
to avoid/ reduce liability for administrative offenses committed by you or your close family members (except for road safety offenses)	23,2%
for conducting (assisting in conducting) a prompt and objective investigation of the offense, the victim of which is/were you or your close family members	21,0%
to ease restrictions on the pre-trial investigation of a crime committed by you or your close family members	13,7%
to avoid/ reduce liability for the crime committed by you or your close family members	13,0%

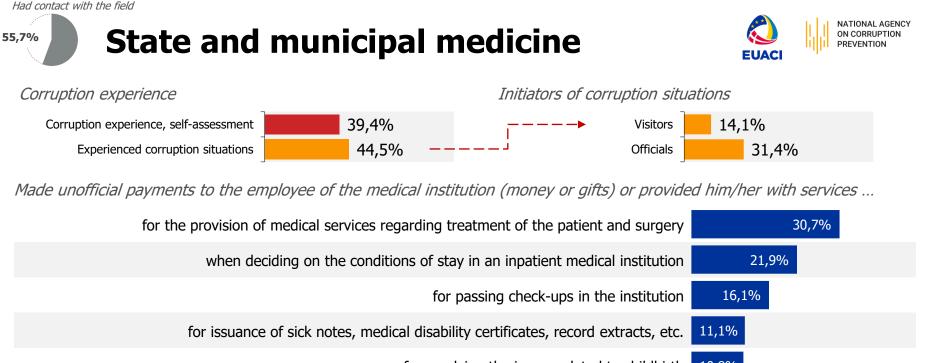
Question (for those, who had contact with the field, N = 86): «Have you encountered corruption when contacting law enforcement agencies over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.? »; «Have you or your family members experienced the following situations in connection with contacting law enforcement agencies or interaction with their representatives? »

#### **Construction and land relations**



Corruption experience	Initiators of corrup	tion situations	
Corruption experience, self-assessment	<b>&gt;</b>	Visitors 12,8%	-
Experienced corruption situations 52,5% ———		Officials	40,3%
Made unofficial payments to an official (money or gifts) or provid	led him with services f	or	
adoption of a decision on privatization (transfer of own	ership) of land plot for person	al farming	40,9%
adoption of a decision on privatization (transfer of own	ership) of a land adjoining to	the house	39,2%
registr	ation of land in the State Land	d Cadastre	36,5%
granting permission for the development of land management documentation, for its o privatiz	direct development and appro ation of the land adjoining to		34,9%
granting permission for the development of land management documentation, f		val for the	33,6%
decision-making o	on changing the purpose of the	e land plot	24,6%
use of straw men (with unused right to free privatization) in order to re-register the		e future in their favor	22,3%
obtaining project and permit documentation for construction or reconstruction (remod	leling) of a detached house (a	partment)	21,8%
commissioning of a new detached house or a house (apart	ment) after reconstruction (re	modeling) 15,0%	

Question (for those, who had contact with the field, N = 116): «Have you encountered corruption in applying for services in the field of construction and land relations over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.? »; «Have you or your family members experienced the following situations when applying for services in the field of construction and land relations? »



- for resolving the issues related to childbirth 10,8%
  - to get the "right" prescription 10,0%



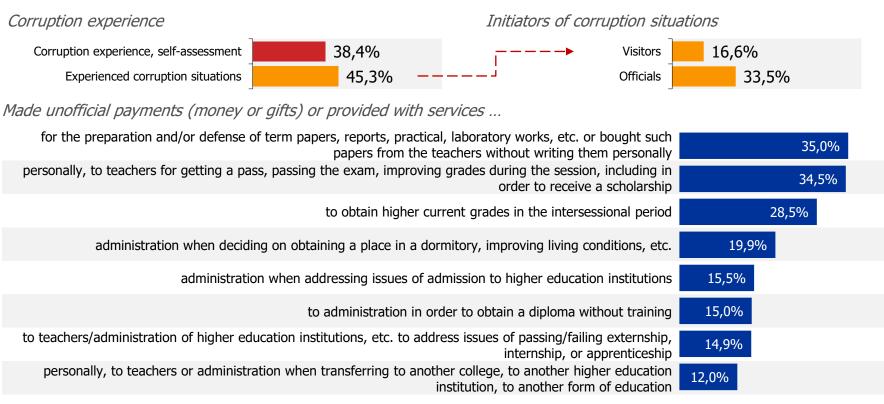
to obtain COVID-certificate on vaccination without getting vaccinated, as well as certificates of negative PCR test

Question (for those, who had contact with the field, N = 1460): «Have you encountered corruption when you went to the state/municipal health care facilities (when receiving medical services) over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.? »; «Have you or your family members experienced the following situations in connection with receiving medical services? »

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Had contact with the field
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#### **Services of higher education establishments**





*Question (for those, who had contact with the field, N = 321): «Have you encountered corruption in higher education establishments over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations in connection with studying in these institutions?»* Info Sapiens | Corruption in Ukraine 2021: Understanding, Perceptions, Prevalence

#### Activities of the service centers of the Ministry of Internal Affairs



Made unofficial payments to an official (money or gifts) or provided him with services for ...

registration (re-registration) of a vehicle, deregistration of a vehicle	26,4%
issuance (receipt) of a license to drive a vehicle	20,9%
receiving certificates/duplicates of documents on various issues free of turn or promptly (in the shortest period of time)	18,3%
obtaining individual license plates for the vehicle/saving the license plate for the owner when changing the vehicle	16,1%
resolving issues of vehicle technical control (including compliance of vehicle designs with the established requirements)	16,0%
obtaining a certificate of no criminal record	10,9%

Question (for those, who had contact with the field, N = 179): «Have you encountered corruption when contacting service centers of the Ministry of Internal Affairs over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations in connection with contacting service centers of the Ministry of Internal Affairs?»

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#### Had contact with the field



### Services of educational institutions (primary and secondary education)



 Corruption experience
 Initiators of corruption situations

 Corruption experience, self-assessment
 33,5%

 Experienced corruption situations
 25,2%

Made unofficial payments (money or gifts) or provided with services ...

Made unofficial payments (money or gifts) or provided services personally to the teachers who taught your children/you, for individual tutoring, which is a condition for receiving higher grades	
Made unofficial payments (money or gifts) or provided services to the administration when addressing issues of admission/enrollment in an educational institution (including a certain class, group)	
Made unofficial payments (money or gifts) or provided services to obtain the desired grades in the certificate of education	
Made unofficial payments (money or gifts) or provided services when transferring to another class, group, or other form of education	
Made unofficial payments (money or gifts) or provided services to obtain higher current grades during studying	

Question (for those, who had contact with the field, N = 644): «Have you encountered corruption in secondary education establishments over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.? »; «Have you or your family members experienced the following situations in connection with studying in these institutions? »

11,3%

### Services of educational institutions (municipal kindergartens)

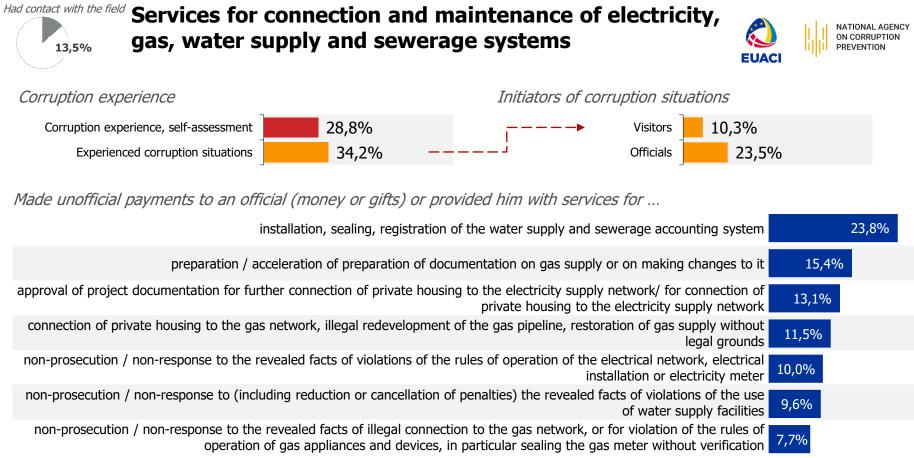




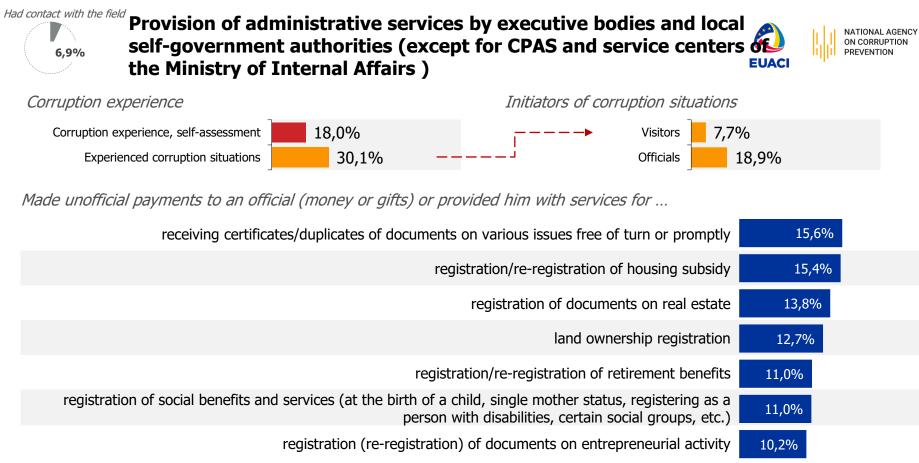
Made unofficial payments (money or gifts) or provided with services ...

Made unofficial payments (money or gifts) or provided services for queuing for kindergarten (changing the place in the queue) or resolving other important issues related to enrolling a child in a kindergarten	29,5%
Made unofficial payments (money or gifts) or provided services when deciding on the conditions of the child's stay in a kindergarten	20,3%
Made unofficial payments (money or gifts) or provided services to educators of the group for a better (special) attitude to your child	17,5%

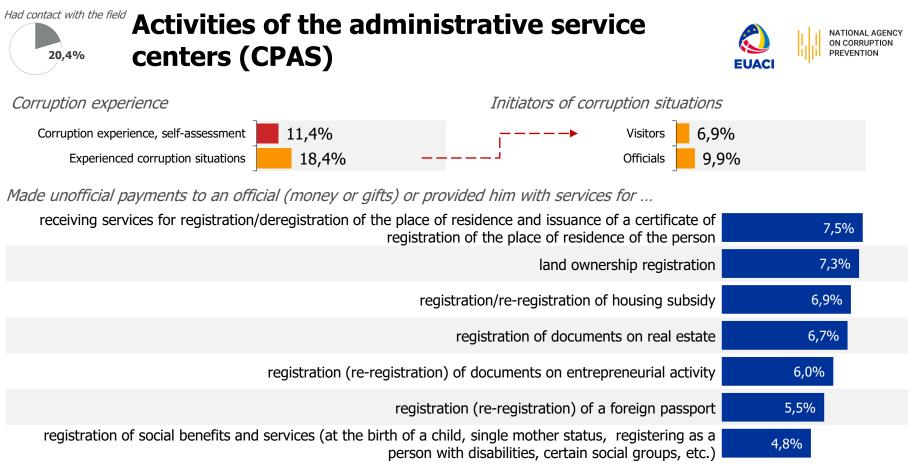
Question (for those, who had contact with the field, N = 314): ««Have you encountered corruption in municipal kindergartens over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.? »; «Have you or your family members experienced the following situations in connection with studying in these institutions? »



Question (for those, who had contact with the field, N = 353): «Have you encountered corruption when contacting companies for the services for connection and maintenance of electricity, gas, water supply and sewerage systems over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.? »; «. Have you or your family members experienced the following situations in connection with contacting such companies? »



Question (for those, who had contact with the field ield, N = 184): «Have you encountered corruption when contacting executive bodies and local self-government authorities for various administrative services and documents over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you or your family members experienced the following situations in connection with contacting executive bodies and local self-government authorities? »



Question (for those, who had contact with the field, N = 148): «Have you encountered corruption when contacting administrative service centers (CPAS) over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.? »; «Have you or your family members experienced the following situations in connection with contacting administrative service centers (CPAS)? »



### CORRUPTIVE BUSINESS EXPERIENCE

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#### **Enterprises: experience of interaction with fields and corruption experience**



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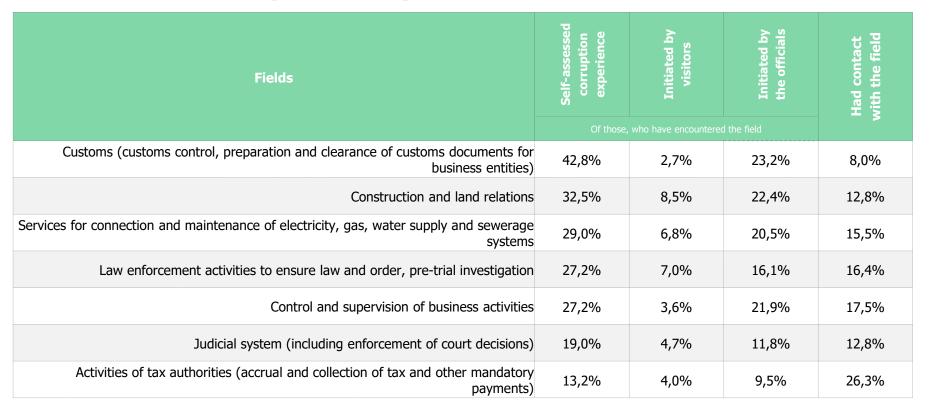
Customs (customs control, preparation and clearance of customs documents for business entities)	8,0%	Errc 42,8%	or, ±% 9,7
Construction and land relations	12,8%	32,5%	7,2
Services for connection and maintenance of electricity, gas, water supply and sewerage systems	15,5%	29,0%	6,4
Law enforcement activities to ensure law and order, pre-trial investigation	16,4%	27,2%	6,2
Control and supervision of business activities	17,5%	27,2%	6,0
Judicial system (including enforcement of court decisions)	12,8%	Interaction19,0%experience (%)	6,1
Activities of tax authorities (accrual and collection of tax and other mandatory payments)	26,3%	Corruption experience (%):13,2%self-assessment	3,6

Questions on each field:

(1) «Have you (as a head/representative of the company)/ your enterprise had to contact the representatives of ... over the past 12 months?»

(2) «Have you (as a head/representative of the company) / your enterprise encountered corruption when contacting the representatives of ... over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.

#### **Enterprises: experience of interaction with fields and corruption experience**



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#### 11,9% 8,3% customs clearance for granting unjustified permit to place goods under a certain customs regime and further failure to control compliance with 7,5% the requirements of the customs regime (for example, granting the status of "transit" to imported goods) 7,2% for customs clearance of goods outside the customs territory of Ukraine without its actual crossing by such goods 6,4% for resolving issues of storage of goods, commercial vehicles in the warehouses of customs authorities

for "not noticing" incorrect definition of the product classification code

for fast passing of customs formalities (customs clearance and/or customs control)

for "not noticing" the wrong determination (understatement) of the customs value of goods

for non-recording of undeclared goods by the employees during customs inspection

for unimpeded passage through the customs border of passenger vehicles with foreign registration without their official

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Corruption experience

Customs

Corruption experience, self-assessment 42,8% 32,0% Experienced corruption situations

Made unofficial payments to an official (money or gifts) or provided him with services...



Initiators of corruption situations

Visitors

Officials

2,7%

23,2%

16,0%

11,9%



32.7%

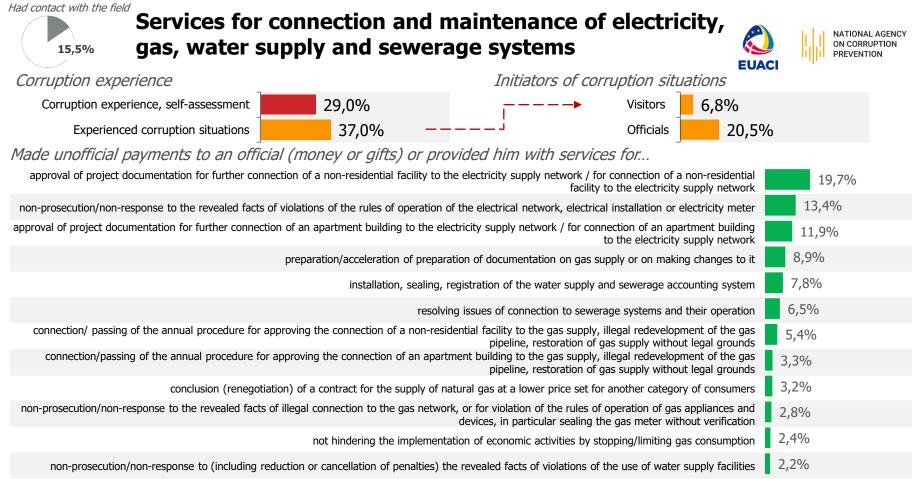


## **12,8%** Construction and land relations



Corruption experience		Initiators of corr	ruption situa	tions		
Corruption experience, self-assessment	32,5%	>	Visitors	8,5%		
Experienced corruption situations	40,3%	i	Officials	22,4%		
Made unofficial payments to an official (money or gifts) or provided him with services for						
		obtaining a building/reconst	ruction permit	17,9%		
resolving the issue of transferring the land plot for use or ownership, including without the application of the auction procedure				15,0%		
	decision-maki	ng on changing the purpose of	f the land plot	14,2%		
"positive	" conclusion based on the rest	ults of architectural and constr	uction control	14,0%		
	commissioning of real estat	te (obtaining a certificate of co	ommissioning)	13,8%		
non-respo	onse to illegal use of land after	r the expiration of the land lea	se agreement	13,1%		
I	providing urban planning cond	litions and restrictions on land	development;	11,8%		
biased assessment of the value of the land plot, w	hich leads to the determinatio	n of the reduced amount of re of state-owned and co		11,2%		
	"positi	ve" results of technical and fie	ld supervision	8,1%		
conclusion of a joint activity agreement with a perm	nanent user of a land plot in o	order to perform construction c	on such a land plot	5,5%		

*Question (for those, who had contact with the fields, N = 161): «Have you (as a head/representative of the company) encountered corruption in applying for the services in the field of construction and land relations over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with applying for the services in the field of construction and land relations?» Info Sapiens | Corruption in Ukraine 2021: Understanding, Perceptions, Prevalence* 



Question (for those, who had contact with the fields, N = 191): «Have you (as a head/representative of the company) encountered corruption when contacting companies for the services for connection and maintenance of electricity, gas, water supply and sewerage systems over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting such companies?»

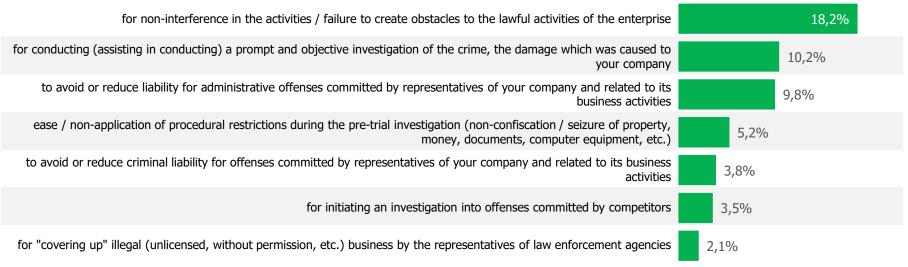
#### Had contact with the field



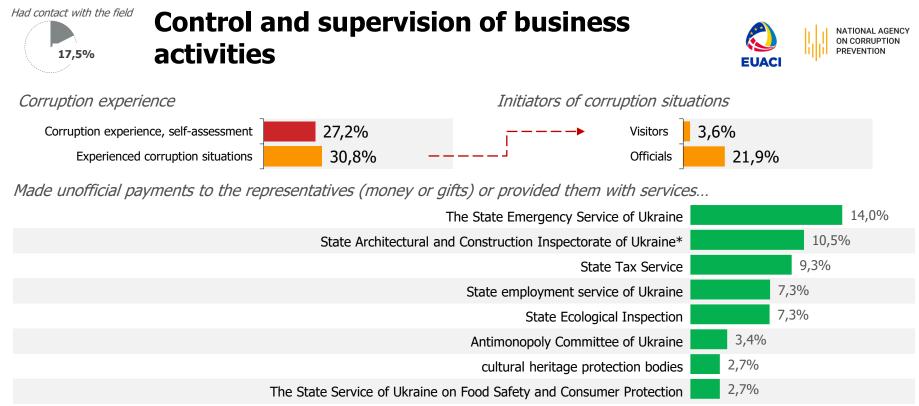




Made unofficial payments to the law enforcement officer (money or gifts) or provided him with services...

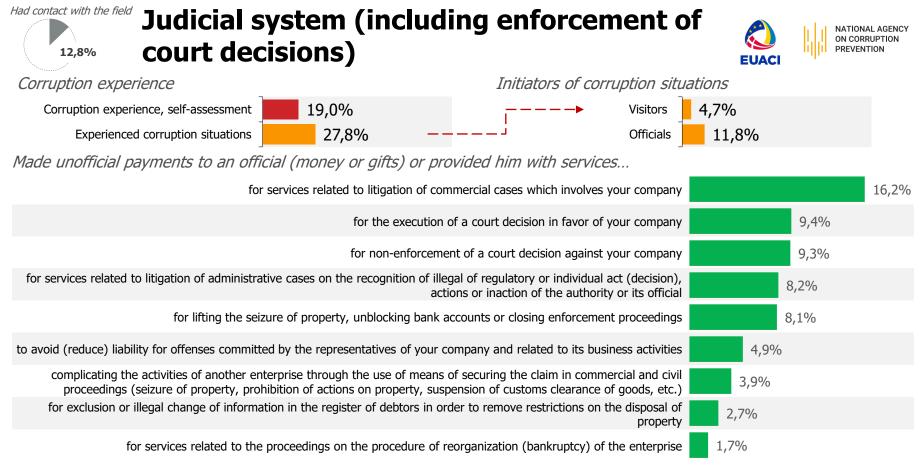


Question (for those, who had contact with the fields, N = 201): «Have you (as a head/representative of the company) encountered corruption when contacting the representatives of the law enforcement agencies over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting the representatives of the law enforcement agencies?» Info Sapiens | Corruption in Ukraine 2021: Understanding, Perceptions, Prevalence



Question (for those, who had contact with the fields, N = 213): «Have you (as a head/representative of the company)/ your enterprise encountered corruption when contacting the representatives of the regulatory authorities over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting the representatives of the regulatory authorities?»

\* It should be kept in mind that until September 15, 2021, the functions of state architectural and construction control and supervision were carried out by the DABI, later these functions were transferred to the State Inspectorate of Architecture and Urban Planning of Ukraine (DIAM). Considering the fact that the study assessed the presence of corruption situations during the contacts of respondents with representatives of control bodies during the last 12 months (at the time of the survey, which was conducted in November - December 2021), the indicator indicated in the diagram mainly refers to the activities of the DABI. In the next surveys of entrepreneurs, the assessment of the presence of corrupt practices in the field of state architectural and construction control and supervision will be carried out in relation to the activities of DIAM.



Question (for those, who had contact with the fields, N = 159): «Have you (as a head/representative of the company) / your enterprise encountered corruption when contacting the representatives of judicial or enforcement authorities over the past 12 months - i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting the representatives of judicial or enforcement authorities?» **Info Sapiens** | Corruption in Ukraine 2021: Understanding, Perceptions, Prevalence 41



Question (for those, who had contact with the fields, N = 339): «Have you (as a head/representative of the company)/your enterprise encountered corruption when contacting the representatives of the tax authorities over the past 12 months – i.e., have you given or have been demanded a bribe, used connections, etc.?»; «Have you/employees of the company (as its representatives) experienced the following situations in connection with contacting the representatives of the tax authorities?»



## INTEGRAL INDICATORS OF STATE ANTI-CORRUPTION POLICY

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### **5 indicators are defined**



Indicators of state anticorruption policy

- 1. The share of the population/business that has a **negative attitude** towards corruption
- 2. Share of the population/business that **had its own corruption experience**
- 3. Share of the population/business that **can be a corruption whistleblower**
- Indicators of the effectiveness of the system of prevention and counteraction of corruption
- Share of the population/business approving the activities of whistleblowers of corruption
- 5. The share of the population that is **properly aware of the guarantees** of legal protection of whistleblowers

## Indicator 1. The share of the population/business that has a negative attitude towards corruption



#### The method of "projective situations»:

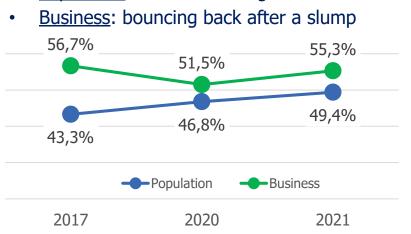
#### what share of respondents rejects the corruption model of solving the situation?

«Imagine the following situation. You have applied to a government agency for a certificate that you urgently need to deal with a matter in the interest of the enterprise. You have been told that its issuance time is 30 days, but you need it in a shorter time. When you left the office, a random person in the lobby told you that his neighbor received such a certificate the next day, paying 1,000 hryvnias to the head of the department that issues such certificates. What, most likely, would your actions be in such a situation?»

#### Answer options:

- 1. «I will wait for 30 days»
- 2. «I would pay 1,000 hryvnias, but I don't have the money for that»  $\rightarrow$
- 3. «I would look for acquaintances or close ones, who could help to speed up obtaining certificate»
- 4. «I would pay 1,000 hryvnias»
- 5. «I would write a complaint about corruption in an institution to a higher-level agency»
- 6. «I would file a report to law enforcement agencies»
- 7. «I would turn to the media (provide journalists with these facts)»

Population: trend towards growth



## **Indicator 2.** Share of the population/business that had its own corruption experience

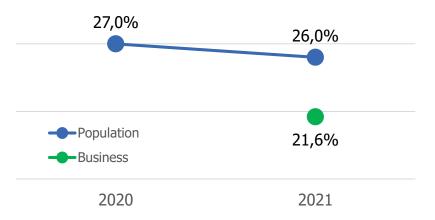


A direct question regarding respondents' self-assessment of their involvement in corruption:

Have they experienced corruption (given or have been demanded a bribe, used connections, etc.) in the last 12 months, personally or by family members (or employees of the enterprise in its interests in the business survey).

The results of this indicator reflect the selfperception of their own corruption experience by the population/entrepreneurs, that is, they are of a subjective "informative" nature and may differ from real assessments of their involvement in corruption (if analyzing certain situations for the presence of a corruption component in accordance with the legislation).

- <u>Population</u>: statistically insignificant change
- <u>Business</u>: measured for the first time



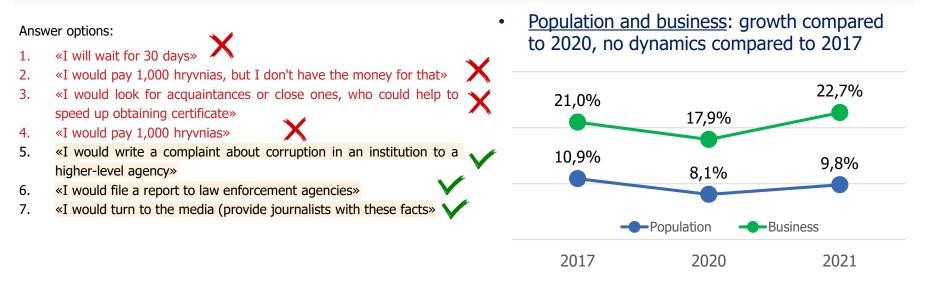
# **Indicator 3.1.** Share of the population/business that is able to be a corruption whistleblower



#### The method of "projective situations»:

#### what proportion of respondents chooses a revealing model of behavior?

«Imagine the following situation. You have applied to a government agency for a certificate that you urgently need to deal with a matter in the interest of the enterprise. You have been told that its issuance time is 30 days, but you need it in a shorter time. When you left the office, a random person in the lobby told you that his neighbor received such a certificate the next day, paying 1,000 hryvnias to the head of the department that issues such certificates. What, most likely, would your actions be in such a situation?»



## **Indicator 3.2.** Share of those who reported the corruption situation to authorities

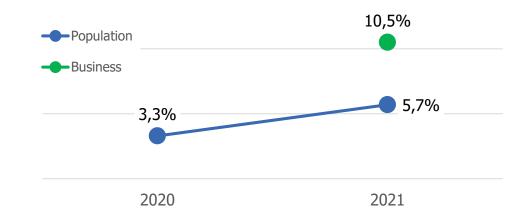


#### A direct question:

(1) Have you encountered corruption in the past 12 months - i.e., have you given or you have been demanded bribes, used connections, etc.?

If the answer is «yes»: (2) Have you filed a complaint to the authorities or law enforcement agencies in connection with a corruption case?

- <u>Population</u>: significant growth
- <u>Business</u>: measured for the first time, the indicator is twice as large as the population(!)



**Indicator 4.** Share of the population/business approving the activities of whistleblowers of corruption

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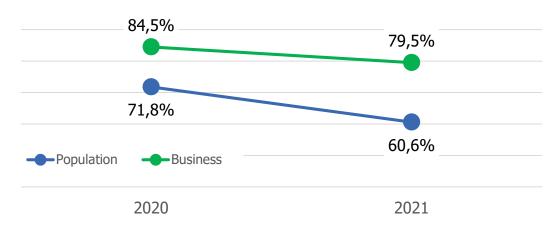
#### A direct question:

What is your attitude to people who file complaints (notifications) to the authorities or to law enforcement agencies in connection with a case of corruption?

Варіанти відповідей:

- 1. Fully approve
- 2. Rather approve
- 3. Neutral
- 4. Rather condemn
- 5. Fully condemn
- 6. Hard to say/Refuse

<u>Population and business</u>: the majority approves, but the percentage has decreased



#### **Indicator 5.** The share of the population that is properly aware of the guarantees of legal protection of EUAC whistleblowers



days

person

PREVENTION





## SUMMARIES

### Indicators of perception of corruption and corruption experience



- Corruption ranks third among the main problems (following the high cost of living and hostilities), the list of which was offered to the population, and second according to the business representatives
- The **problem of lack of awareness** among the respondents regarding what behavior seems like corruption, but is not actually such from the point of view of the law, and vice versa, remains relevant
- A larger share of the respondents (85.4% of the population and 84.2% of enterprises) believe that corruption is somewhat or very common in Ukraine; 41.8% of the population and 36.1% of the entrepreneurs believe that the level of corruption has increased over the last 12 months
- According to the respondents, the central authorities and NABU (also, NACP for the population) are responsible for overcoming corruption
- According to the population, the President and his Office, SBU and local authorities **fight against corruption** most effectively; according to the enterprises the State Financial Monitoring Service, the National Police and the SBU
- The population most often encounter Corruption experience during contacts with medical institutions (due to the large number of appeals), but the level of corruption is higher in the activities of law enforcement agencies, construction and land relations.
- According to the enterprises, the field of construction and land relations, customs and electricity, gas and water supply rank first in the ranking of the most corrupt fields
- In general, over the past 12 months, 14.4% of the population of Ukraine and 4.7% of business representatives were the initiators of corruption relations. At the same time, 25.9% of the population and 12.1% of the entrepreneurs were involved in corruption because they were demanded to do so.

### **Integral indicators**



- There is a gradual increase in the share of the population that has a negative attitude towards manifestations of corruption, in 2021 it reached almost half (49.4%)
- The share of the population that had **own Corruption experience** (according to respondents' self-assessment of their involvement in corruption) remains stable slightly higher than a quarter (26%)
- The share of those willing to report of the corruption cases, decreased in 2020, but in 2021, it increased up to 9.8% among the population and to 22.7% among entrepreneurs
- The share that reported of the corruption to the relevant authorities increased among the population from 3.3% to 5.7%, although that was still a very low indicator; among the enterprises, it was almost twice as high 10.5%
- The share supporting the activities of whistleblowers, decreased both among the population (to 60.6%) and among the entrepreneurs (79.5%)
- Only **13.4% of the population** can be considered properly informed of the guarantees of legal protection of whistleblowers.

## **Corruption in Ukraine 2021: Understanding, Perceptions, Prevalence**





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MINISTRY OF FOREIGN AFFAIRS OF DENMARK



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